

## Improved on-line Service

Following a change in computer software, we are now able to offer an improved on-line service which makes booking appointments and requesting medication easy.

SystemOnline helps by letting you manage your appointments and repeat medication over the internet. It can be accessed by the [link on the prescription page](#)

To use this service, please ask a member of the reception team for more details. You will require a user name and password - proof of identification is required.

The benefits of this system are:

Patients can :

1. View existing appointments
2. On-line appointments are NOW available
3. Cancel an appointment
4. View your medication
5. Request your repeat medication
6. Change your demographic details
7. Fill in practice questionnaire

In the future, this could be developed further to enable patients to ask the doctor a question.

SystemOnline has been developed and tested using standards set out by a government body called NHS Connecting for Health. All personal information used by SystemOnline is secure and protected.