



Durham County Carers Support

Your Local Charity

June 2024 Update

Carers Leave

The Carer's Leave Act 2023 came into force on 6 April 2024, providing all carers in employment with a new statutory right to take five days of unpaid leave from work each year to fulfil their caring responsibilities.

[More info for Working Carers](#)

0300 005 1213 / 0300 0301215

www.dccarers.org

admin@dccarers.org

Average time spent making a new referral is less than 2mins

[Make a Referral](#)



If you would be willing to participate in a Podcast with us, we would love to get you involved. It will take less than an hour and we will come to you. Just complete the form and we will be in touch to arrange.

[BOOK NOW](#)

Hospital Discharge Project

We have been commissioned by Durham County Council to run a project offering advice, information and support around hospital discharge, working across health and social care teams at University Hospital North Durham.

We aim to identify unpaid Carers much earlier and to improve support for them before, during and after the person they care for is discharged.

Carers will be given one to one support from one of our specialist Hospital Discharge Team members for up to 4 weeks and after that by the wider DCCS team.

This includes support based on their needs but including: A named person, Benefits, grants and financial support, Advice to understand the language and processes, Information and advice, Emotional support and access to our FREE counselling services.

To contact our team email: admin@dccarers.org and ask for the Hospital Discharge Team



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Easy to access support

COUNSELLING
FOR CARERS

BENEFITS & GRANTS

GROUPS, EVENTS
& TRAINING

INFO ON CARER
BREAKS

Click on
these
buttons
to find
out more

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We are thrilled to announce
that we now provide ReciteMe
accessibility and language
support on our website

Do you have a Carer Board?

If you have a board you'd
like to dedicate for Carers
- Let us know and we can
fill it with posters and
information about support
available for Carers



Have you met Emma Yet?

Emma Thompson, our Partnership and Engagement
Coordinator is out and about to raise sector wide
awareness of Carers to improve identification and make
sure that we are reaching hidden Carers. If you think
your staff would benefit from a quick re-fresh about our
services and how to spot a Carer, then book now!



BOOK NOW





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Why we need you!

We know that professionals already working with Carers and their families are the best people to identify and refer Carers to our service. Carers already trust and engage with you and if you recommend us to them, they will be happy to access the service. We can work with you in partnership to make sure Carers get the support they need. It's easy to make a referral directly from our website, just click on the button to the right to make a referral.

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Don't forget we have HSF funding for carers in need of food vouchers, help with energy bills, cooking appliances, heaters, white goods or travel costs



LGBT+

We know that many LGBTQ+ Carers report feeling isolated and that they can struggle to access inclusive services. If you feel you would like to support us to increase our visibility across the LGBTQ+ community, please get in touch 🌈

Volunteering

Would you or someone you know like to help Carers to complete benefit forms, improve their CV, access our volunteer privileges and improve their skills with free training? Then we can help! We're always looking for Volunteers and we couldn't do what we do without our volunteers!

