

Lanchester Medical Centre (LMC) Patient Participation Group (PPG)

PPG Meeting

Minutes: Wednesday 10:30 am. 29th March 2023

Pauline Dixon (PD) Anne Bothwell (AB) Joanne Marshman (JM) Practice Manager
 Jenifer Guy (JG) Jillian Gladstone (JG) Olive Simpkins (OS) Rosemary Chessum (RC)
 Lesley Crinson (LC) Marian Morrison (MM) Nancye Carr (NC)

Item		Who
1.	<p>Welcome- A special welcome to our new members</p> <p>Apologizes- none</p> <p>No declaration of interest</p>	NC
2.	<p>Previous Minutes – accepted</p>	All
3.	<p>Surgery review</p> <p>Dr Mclean who has been on sick leave for 5 months has commenced a phased return to work. Dr Oliver who has also been on sick leave will commence a phased return following Easter.</p> <p>Two new Practice Nurses (PN) have been appointed, Christine & Marina; both come with PN experience. Jenny the Health Care assistant has commenced the Trainee Nurse Associate programme.</p> <p>Locum clinical cover explained; the recent article in the Times highlighted its associated problems.</p> <p>Concerns were voice concerning the lack of female GPs</p> <p>COVID-19 Spring Booster Campaign to commence targeting over 75-year-olds, Care Home patients, the house-bound and those with comorbidities.</p> <p>Suggestion for more information about the services offered & how to access them. Example for the Care Coordinator enlarged picture & how to make contact displayed on surgery notice board.</p> <p>Future Plans</p> <p>b) Dr Kalra has settled into the role of Sole Partner of the LMC and is well liked & accepted by the team and the patients. He brings a wealth of experience that will benefit patients and plans to extend the services offered at LMC. A house-bound program is being developed & Greenways Care Home have regular visits by clinicians.</p> <p>JM was congratulated for her determination, encouragement and perseverance holding the team at LMC together during what has been a difficult time.</p>	<p>JM</p> <p>RC</p> <p>JM</p> <p>JG</p> <p>OS</p> <p>All</p>
4.	<p>Constitution review- agreed and signed</p>	NC

5.	<p>Patient Group Meeting Updates</p> <p>It is acknowledged that the working of the new Integrated Care Board (ICB 1st July 2022), which is responsible for developing plans to meet the health needs of the population is new territory for us all and continues to evolve. A “helicopter” view of the structure of the ICB is promised.</p> <p>Shotley Bridge new hospital discussed; news article attached to the agenda</p> <p>Group informed of the proposed article for the Village Voice from Willowburn Hospice (WH) Questions suggested. Agreed to invite a speaker from WH to speak to the group. NC to take this forward.</p>	MM All
6	<p>AOB</p> <p>Update on identifying a suitable gentle exercise/ seated exercise program; gent who led was not forthcoming. JM to give details of class in Chester-Le-Street for AB to explore.</p> <p>Links with the village pharmacy & their support to the practice & some of the services they now offer was discussed; starting April this practice role will be covered by the Primary Care Network appointed pharmacist.</p> <p>8am appointment difficulty was raised. The group were not aware that this is a National issue with surgeries following NHS England guidelines. JM explained that the surgery has no control over this but acknowledge that it causes conflict between the staff and patients.</p>	AB JM
	<p>Date next meeting</p> <p>Wednesday 7th June 2023 10:30 am – 12:00 MD at Lanchester Medical Centre Meeting Room.</p> <p>Meeting closed 12:05pm</p> <p>Please send Agenda items to NC 1 week prior to the meeting.</p>	