



Pallion Family Practice

SPRING NEWSLETTER



FLU VACCINATIONS

If you are aged 65 or over or if you have a chronic disease you are eligible for a flu jab.
To book an appointment please contact the receptionist.

PRESCRIPTIONS

We can now send your prescriptions electronically to a pharmacy of your choice which means you will no longer need to collect it from the surgery simply go to your chosen pharmacy 48 hours after ordering it and you can collect your medication.

CHARITY FUNDRAISING

Great North Run

We are very proud to announce that one of our Team Members Mr Scott Kirkley completed the Great North Run 2016. It is the first time Scott has taken part and he raised over £500 for the Dialysis Unit at Sunderland Royal Hospital.

MacMillan Coffee Morning

The Practice held a MacMillan Coffee Morning on 7th October and raised £378.39.

TIME IN TIME OUT

On the following dates the practice will be closed for staff training:

March 8 th 2017	12 – 6	June 14 th 2017	12 - 6
May 10 th 2017	12 – 6	July 19 th 2017	12 - 6

WIFI

The Practice is now providing a free broadband service for our patients.

Please ask reception for the wireless key to connect to **BT WIFI**.

If you have a BT Broadband service at home you can also connect to BTOPENZONE

The new **NHS 111** number can be used if you need fast medical help but it is not a life threatening situation. Calls are free.

For more information visit :

[WWW.nhs.uk/111](http://www.nhs.uk/111)

PATIENT PARTICIPATION GROUP and VIRTUAL PARTICIPATION GROUP

If you are interested in being involved in the Patient Participation Group or the Virtual Patient Participation Group please contact a member of the reception staff or alternatively call:

CLARE FUREY, ADMINISTRATION SUPERVISOR ON 0191 5674673

HOW TO CONTACT US

Pallion Health Centre
Hylton Road
Sunderland SR4 7XF

Tel: 0191 5674673

Prescription Line: 0191 5654524

Fax: 0191 5027701

OPENING TIMES

MONDAY	8.00AM – 6.00PM
TUESDAY	8.00AM – 6.00PM
WEDNESDAY	8.00AM – 6.00PM
THURSDAY	8.00AM – 6.00PM
FRIDAY	8.00AM – 6.00PM

FEES AND CHARGES

Not all services at this practice are available under the NHS.

When patients request non-NHS items or services a private fee may be payable.

If you require further information regarding fees and charges please ask at reception for the Fees and Charges Leaflet.

HOME VISITS

If you feel you may need a home visit try to telephone this request before **10.30am**.

Your call may be passed to the Nurse Practitioner or Doctor to discuss your symptoms and assess your medical need more effectively.

House calls will only be made to those patients whose medical problems cause them to be too ill to attend the surgery. Wherever possible please try to attend the surgery as this helps enormously. Four or five patients can receive attention in the surgery for each home visit

Could all patients be aware that we require 48 hours notice for repeat prescriptions

As a patient of the surgery you can access information and access services on line

Patient On Line Access

Medication

Appointments

Allergies

Immunisations

Adverse Reactions

Register in three easy steps

1. Ask at reception for a registration form. This provides all the information you need to register to use the EMIS Access facilities.
2. Choose the media that you want to use.



WEBSITE ADDRESS: www.pallionfamilypractice.nhs.uk