#### HERRINGTON MEDICAL CENTRE

#### PATIENT PARTICIPATION GROUP

#### MINUTES OF MEETING HELD 11th FEBRUARY 2019 @ 5PM

Present: Lorraine Corkain Ivy Greenwell George Bedell

Derek Moss Bill Weatherspoon

Apologies: Dr K Birrell Keith Herbert Norma Bright

1. <u>Apologies</u> Received as above.

## 2. Minutes of previous meeting 19.11.2018

The minutes were agreed as a true record.

# 3. <u>Family & Friends Test</u>

Lorraine gave out the results of the F&F survey's carried out in November & December 2018, and January 2019. We continue to achieve excellent results.

#### 4. Urgent Care Consultation

The public consultation has been completed and we have received the outcome – lengthy discussion ensued ......

## 5. New houses meaning increased list size

Things rumble on.....

# 6. <u>Patient Survey January 2</u>019:

The date of the meeting was the final day for completion of surveys. Lorraine will pull together the results over the next couple of weeks and send out. The practice need to identify 3 areas to work on.

## 7. <u>AOB:</u>

#### a. Staffing:

- Locum GP: We have a locum GP, Dr Helen Parry, working one day a week with us.
- Apprentice: We will be advertising for an apprentice to work as part of our Reception/Admin team.

#### b. Premises:

- The process of buying the land in front of the building continues
- The planned internal development begins on Monday 4<sup>th</sup> March 2019.
- 8. Next meeting: Monday 13<sup>th</sup> May 2019 at @ 5pm.