

HERRINGTON MEDICAL CENTRE

PATIENT PARTICIPATION GROUP

MINUTES OF MEETING HELD 13th MAY 2019 @ 5PM

Present: Lorraine Corkain Norma Bright George Bedell
 George Lomas

Apologies: Dr K Birrell Keith Herbert Ivy Greenwell
 Bill Weatherspoon

1. Apologies Received as above.
2. Minutes of previous meeting 11.2.2019
The minutes were agreed as a true record.
3. Family & Friends Test
Lorraine gave out the results of the F&F survey's carried out in February, March & April 2019. We continue to achieve excellent results.
4. Merger of CHS and South Tyneside
Letter received from CHS and South Tyneside Trust given to meeting; it advises of a merger of the two organisations as from 1st April 2019.
5. CQC
We have our phone call with the CQC arranged for 3rd June 2019.
6. AOB:
 - a. Staffing:
 - o Apprentice: Our new Reception apprentice started with us at the end of March 2019.
 - o Dr Walker: sadly leaves us at the end of August 2019
 - o Dr Howlander: a Career Start GP starts with us in June 2019
 - b. Premises:
 - o The process of buying the land in front of the building continues
 - o The planned internal development began on 4th March 2019 and excellent progress has been made to date; there is still a bit of work to be done but it is planned it will be completed by end of May. The meeting had a quick tour around a couple of refurbished consultation rooms, and the newly created consulting rooms
 - c. Sunderland Healthwatch:
 - o Sunderland Healthwatch will be in the practice on Friday 24th May between 9am – 11am. They will be speaking with patients about the services they received from the practice and the services they received elsewhere in the city.
7. Next meeting: tba – depending on holidays – possibly mid-August.