

HERRINGTON MEDICAL CENTRE

PATIENT PARTICIPATION GROUP

MINUTES OF MEETING HELD 19th FEBRUARY 2018 @ 5PM

Present: Lorraine Corkain Ivy Greenwell George Lomas
Keith Herbert Bill Weatherspoon

Apologies: Dr K Birrell

1. Apologies Received as above.
2. Minutes of previous meeting 13.11.2017
The minutes were agreed as a true record.
3. Family & Friends Test
Lorraine gave out the results of the F&F survey's carried out in November, December and January; all excellent results
4. Patient Survey 2018 results:
Lorraine gave out the results of the patient survey carried out during January 2018; the practice is extremely happy with the results.
5. AOB:
 - Update on practice staff: We have an additional practice nurse – Jessica McCabe who works on a Wednesday, Thursday and Friday. We also have a new Medical Receptionist – Karen Edwards.
 - Premises: nothing new to report – the process of buying the land in front of the building continues
6. Next meeting: Monday 14th May 2018 @ 5pm. Any agenda items to be with Lorraine by 12th February 2018 please. Apologies already received from Ivy and Bill