

HERRINGTON MEDICAL CENTRE

PATIENT PARTICIPATION GROUP

MINUTES OF MEETING HELD 19th NOVEMBER 2018 @ 5PM

Present:	Lorraine Corkain George Bedell	Ivy Greenwell Derek Moss	George Lomas
Apologies:	Dr K Birrell Norma Bright	Bill Weatherspoon	Keith Herbert

1. Apologies Received as above.
2. Minutes of previous meeting 20.8.2018
The minutes were agreed as a true record.
3. Family & Friends Test
Lorraine gave out the results of the F&F survey's carried out in August, September and October 2018. We continue to achieve excellent results.
4. Urgent Care Consultation
The public consultation has been completed and we are currently awaiting the outcome.
5. New houses meaning increased list size
Concern was expressed about the old NCB yard being cleared and the proposed building of houses. Lorraine advised the practice had responded to the proposal stating the practice had nil capacity to serve the new proposed housing developments. Copies of correspondence between George Bedell and Bridget Phillipson MP were discussed. Things rumble on.....
6. Patient Survey January 2019:
Lorraine gave out copies of the patient survey used for January 2018, and asked the group if they had any views of future inclusions/exclusions/amendments (by mid December 2018 please). Copy of the survey to go with these minutes.
7. AOB:
 - Update on practice staff: We have a new receptionist working 3 days a week (Lauren Bird). We have a Career Start GP with us for 3 days per week (Dr Ruth Bray).
 - Premises:
 - The process of buying the land in front of the building continues
 - The planned internal development also continues with plans/finance being signed off any day now. Contractor has been selected. Flooring/seating/décor also selected. Car park has been re-marked.
8. Next meeting: Monday 11th February 2019 @ 5pm.