



A guide to our range of retirement properties in Sunderland





Please find enclosed information on Anchor Hanover Housing services in your area.

Anchor Hanover are England's largest not for profit provider of Housing and Care. In Sunderland we offer rental housing for over 55's at 11 locations.

Anchor Hanover recognises the benefits of owning a pet and offer a 'pet friendly' policy that covers all of our retirement housing and care homes.

Anchor Hanover also has an established LGBT group which looks to ensure we offer a warm and welcoming environment to a diverse range of customers.

Over the last few years we have worked closely with health professionals, local groups and those supporting older people to assist new customers moving into our locations due to changing circumstances including:

- Convalescence following a hospital stay
- Short-term respite care
- Homelessness
- Personal circumstances within the family i.e. separation
- Downsizing
- Or just those looking for a life change and looking to make new acquaintances in a friendly environment

If we can help anyone you know or are supporting then please contact our locations directly or call our customer centre on **0800 731 2020**

You can also visit the Professionals page on the Anchor Hanover website which offers information about our partnership schemes, services and the contact details for your local Community Partnership Manager who can offer you additional help, support and information on where we have immediate vacancies: www.anchorhanover.org.uk/professionals/contact-details.



Anchor Hanover is England's largest not-forprofit provider of housing and care services for people over 55.

Anchor Hanover has built a reputation based on experience and the values of the not-for-profit sector. Developing great housing choices we offer up to 30,000 retirement properties for rent and for sale. If you want to make a fresh start, one of our properties could be just right for your next move.

What will my new home be like?

Our properties include studio flats, one, two or three-bedroom flats or bungalows.

Studio flats are perfect if you are single. They are easy to manage and homely. You will have your own kitchen, spacious bathroom, bedroom, lounge and lots of built-in storage.

One, two and three-bedroom properties and bungalows are perfect for couples or friends who want to share. You will have your own kitchen, bathroom, lounge and bedroom. Some properties may also have extra bedrooms.

Please be aware that some properties may not have access to the same shared facilities.





Welcome your guests

If you would like your friends or family to stay over when they come to visit, most of our properties have a guest room which can be used for a small charge.

"I wouldn't change it for anything. I have a lovely flat and the grounds are marvellous"

Mr Francis, Harrogate



Pets welcome

We understand that pets provide companionship, comfort and love and offer a way of making contact with others. We have a 'pet friendly' policy that covers all of our retirement housing.

If you would like to bring your pet with you, the first thing you need to do is let us know. Please contact the manager who will be able to advise you and explain our pet ownership conditions.

Independence and 24-hour peace of mind

Keeping your independence is important to us and we pride ourselves on providing customers with a warm, safe and comfortable environment. If your needs change we are on hand to advise and assist with any alterations to your home. All our properties have their own front door and offer the option to decorate as you wish.

"We are a close-knit community and I have many friends here."

Mrs Watson, York



Enjoy the shared lounge and garden where you can spend time with friends. There is also a shared laundry room you can use. Most retirement properties have a manager who is there to look after the property. This includes supervising any gardening, window cleaning and repairs in all shared areas. More importantly, our managers support you and are someone you can contact in an emergency. There is a 24-hour emergency call and secure door-entry system in most properties.

Should you require extra help, we also have a range of retirement housing, which offers extra support from trained care staff. This can include a wide range of domestic and practical support.





Gartland Road, Grindon, Sunderland, Tyne and Wear, SR4 9LT

0191 534 3549

St Aldates Court

At St Aldates Court retirement housing scheme in Grindon, Sunderland we offer 6 one bedroom and 26 studio purposebuilt properties for rent for people over the age of 55.

The property is situated close to Sunderland and has excellent transport links to the city centre, Durham and Newcastle. The local shops are within two minutes' walking distance and include a post office, mini market, hairdressers and a fish and chip shop. There are doctors' surgeries and a primary care centre on the local bus route. Other local amenities include a cinema, a bowling alley and a nearby nature reserve.

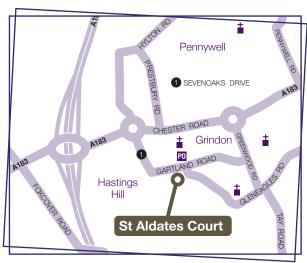
We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At St Aldates Court we run social activities including bingo, dominoes, darts, pool, coffee mornings, day trips and social afternoons and evenings.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area, an on-site laundry and 10 parking spaces.

Your monthly fee will range from £476.65 and normally includes your rent, service charge, heating, hot water and water rates.









White Ladies Close, Hill Rise, Washington, Tyne and Wear, NE38 7NA

0191 417 5610

Whiteladies Close

At Whiteladies Close retirement housing scheme in Washington, we offer 29 one bedroom and 19 studio purposebuilt properties for rent for people over the age of 55.

The property is situated close to Washington Town Centre and has excellent transport links to Sunderland, Newcastle and Durham. The local shops are within walking distance and include a newsagent, a hairdresser, a cafe, restaurants and public houses. There are doctors' surgeries in the town centre and at Concord, via the local bus route. Other local amenities include a shopping centre, a bowling alley, a leisure centre, a bingo hall, Washington Wildfowl and Wetlands Trust and Washington Old Hall.

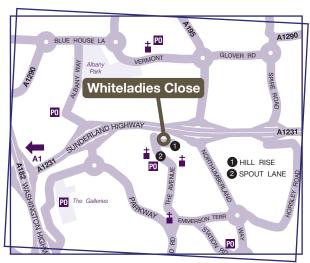
We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At Whiteladies Close we run social activities, including coffee mornings, bingo, various outings and entertainment evenings.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area, an onsite laundry and 15 car parking spaces.

Your monthly fee will range from £460.44 and normally includes your rent, service charge, heating, hot water and water rates.









Hylton Castle Road, Sunderland, Tyne and Wear, SR5 3ED

0191 549 5742

St Margarets Court

At St Margarets Court retirement housing scheme in Sunderland, we offer 6 one bedroom and 31 studio apartments plus 3 one bedroom bungalows, all of which are purpose-built properties for rent for people over the age of 55.

The property is situated close to Sunderland and has excellent transport links to the city centre, Pallion and South Shields. The local shops are within walking distance and include supermarkets, a post office, bakery, hairdressers and cafes. There are doctors' surgeries in both Castletown and Hylton Castle, within walking distance and on the local bus route. Other local amenities include the library, which is a few minutes' walk away.

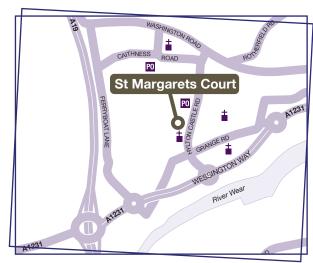
We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At St Margaret's Court we run social activities including coffee mornings, bingo, monthly entertainment and outings in the summer months. We also hold an interdenominational church service weekly at the scheme.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area, an on-site laundry and 14 parking spaces.

Your monthly fee will range from £507.97 and normally includes your rent, service charge, heating, hot water and water rates.









Station Road, Penshaw, Sunderland, Tyne and Wear, DH4 7LQ

0191 385 2167

Gillwood Court

At Gillwood Court retirement housing scheme in Sunderland, we offer 6 one bedroom, 28 studio and 1 three bedroom purpose-built properties and bungalows for rent for people over the age of 55.

Gillwood Court is situated close to Penshaw and has excellent transport links to Sunderland, Durham, Washington, Houghton and Chester-le-Street. The local shops are within walking distance and include supermarkets, a post office, library, bakery, hairdressers and cafes. There are two doctors' surgeries and a dental surgery nearby. Other local amenities include Herrington Country Park and the fantastic Penshaw Monument.

We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At Gillwood Court you can come home from work or a day out, close your front door, kick off your shoes and relax, or you can call in to the coffee mornings, lunch

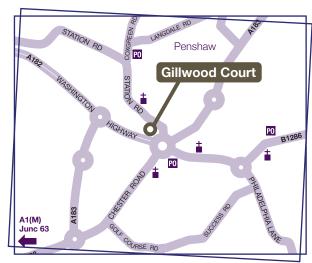
club and join in with your neighbours.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area, an on-site laundry and eight parking spaces.

Your monthly fee will range from £502.21 and normally includes your rent, service charge, heating, hot water and water rates.









Church Street, Houghton le Spring, Tyne and Wear, DH5 8AA

0191 584 4610

Myre Hall

At Myre Hall retirement housing scheme in Houghton le Spring, we offer 16 one bedroom and 20 studio purpose-built properties for rent for people over the age of 55.

The property is situated close to Durham and Sunderland and has excellent transport links to Newcastle, Sunderland and Durham. The local shops are within walking distance and include supermarkets, a post office, library, bakery, hairdressers and cafes. There are doctors' surgeries nearby. Other local amenities include a park, a social club and a chemist.

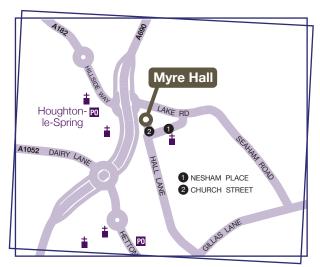
We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At Myre Hall we run social activities including coffee mornings, day trips, bingo and seasonal parties. A hairdresser visits the scheme every week.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area, an on-site laundry and eight parking spaces.

Your monthly fee will range from £519.71 and normally includes your rent, service charge, heating, hot water and water rates.









Cornhill Road, Sunderland, Tyne and Wear, SR5 1SL

0191 548 9519

St Columba Court

At St Columba Court retirement housing scheme in Sunderland, we offer 23 one bedroom, 1 three bedroom and 23 studio purpose-built houses and bungalows for rent for people over the age of 55.

The property is situated close to Newcastle and has excellent transport links to the city centre, South Shields, Durham and Middlesbrough. The local shops are within 10 minutes walking distance and include supermarkets, a post office, library, bakery, hairdressers and cafes. There are doctors' surgeries in Southwick, Monkwearmouth and Town End Farm within walking distance and on the local bus route. Other local amenities include a cinema, bowling alley, the Winter Gardens and a museum with an art gallery.

We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At St Columba Court we run social activities including a day club, coffee afternoons, morning, bingo,

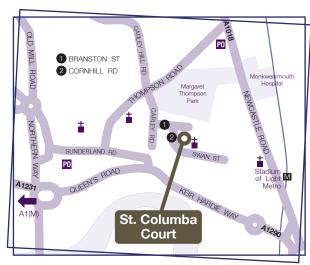
fellowship meetings and outings to the theatre.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area, an onsite laundry and 15 parking spaces.

Your monthly fee will range from £485.82 and normally includes your rent, service charge, heating, hot water and water rates.









Thorney Close, Sunderland, Tyne and Wear, SR3 4HS

0191 528 2862

Greenside Court

At Greenside Court retirement housing scheme in Sunderland, we offer 4 one bedroom and 18 studio purposebuilt properties for rent for people over the age of 55.

The property is situated close to Sunderland and has excellent transport links to Newcastle and Durham. The local shops are five minutes' walk away and include convenience stores, a post office and a fish and chip shop. There are three doctors' surgeries located nearby and on the local bus route. Other local amenities include a nearby wild fowl reserve and the beautiful North East coast is just a bus ride away.

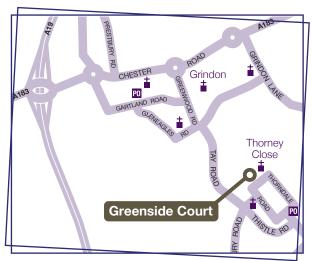
We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At Greenside Court we have a social team made up of all the tenants who organise activities including day trips, suppers and entertainment evenings. We also have 'bingo buddies' on Tuesday and Friday nights.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area and an on-site laundry.

Your monthly fee will range from £497.80 and normally includes your rent, service charge, heating, hot water and water rates.









Toward Road, Sunderland, Tyne and Wear, SR2 8JR

0191 565 7946

Beaumont Lodge

At Beaumont Lodge retirement housing scheme in Sunderland, we offer 17 one bedroom and 24 studio purposebuilt properties for rent for people over the age of 55.

The property is situated close to Sunderland and has excellent transport links to the city centre, Boldon and Seaham. The local shops are within a 10 minute walk and include a convenience store, a greengrocer, a post office, a newsagent and a fish and chip shop. There is a doctor's surgery within 10 minutes' walk. Other local amenities include a park with a bowling green and a nearby sports centre.

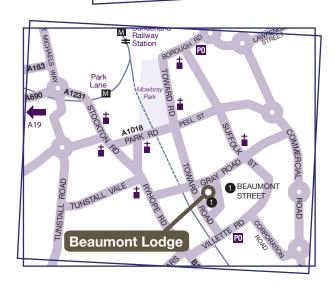
We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At Beaumont Lodge we run social activities including coffee mornings, bingo and clergy visits.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area, an onsite laundry and nine parking spaces.

Your monthly fee will range from £472.27 and normally includes your rent, service charge, heating, hot water and water rates.









Hendon, Sunderland, Tyne and Wear, SR2 8EA

0191 565 0444

Nelson Close

At Nelson Close retirement housing scheme in Sunderland, we offer 64 studios, 29 one bedroom, 1 two bedroom and 1 three bedroom purpose-built properties for rent for people over the age of 55.

The property is situated close to Sunderland and has excellent transport links to the city centre. The local shops are within walking distance and include supermarkets, a post office, library, bakery, hairdressers and cafes. There are doctors' surgeries in Hendon and Sunderland, which are within walking distance and on the local bus. Other local amenities include a cinema, a bowling alley, a park and the nearby sea front.

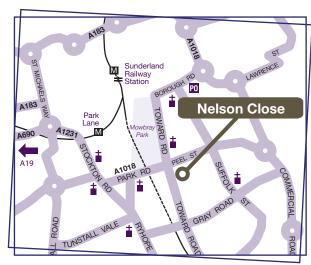
We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At Nelson Close we run social activities including coffee mornings, lunch clubs and a breakfast club.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, two guest rooms, a garden with seating area, two court yards, an on-site laundry and 15 parking spaces.

Your monthly fee will range from £457.28 and normally includes your rent, service charge, heating, hot water and water rates.









Oakfield Close, East Herrington, Sunderland, Tyne and Wear, SR3 3SA

0191 520 1100

Oakfield Court

At Oakfield Court retirement housing scheme in Sunderland, we offer 23 one bedroom, 22 studio, 6 two bedroom purposebuilt properties for rent for people over the age of 55.

The property is situated close to Sunderland and has excellent transport links to the city centre, Newcastle and Durham. The local shops are within walking distance and include supermarkets, a post office, library, bakery, hairdressers and a coffee shop. There are doctors' surgeries in the local area and in nearby Silksworth, which is on the bus route. Other local amenities include a theatre, a cinema, an excellent shopping centre and plenty of pubs and restaurants.

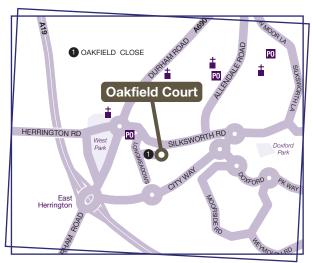
We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At Oakfield Court we run social activities including coffee mornings, bingo, dominoes, a monthly church service, themed social evenings and day trips.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area, an on-site laundry and 14 parking spaces.

Your monthly fee will range from £510.81 and normally includes your rent, service charge, heating, hot water and water rates.









Cranberry Road, Sunderland, Tyne and Wear, SR5 3EN

0191 549 2448

Castledene Court

At Castledene Court retirement housing scheme in Sunderland, we offer 30 one bedroom purpose-built properties for rent for people over the age of 55.

The property is situated close to Sunderland and has excellent transport links to the city centre. The local shops are within walking distance and include supermarkets, a post office, bakery, hairdresser and a chemist. There are doctors' surgeries at Bunny Hill, Castletown and Southwick.

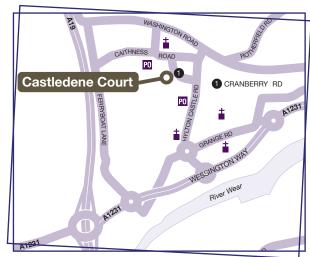
We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At Castledene Court we run social activities including lunch clubs, coffee mornings and social evenings.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area, an on-site laundry and seven parking spaces.

Your monthly fee will range from £566.45 and normally includes your rent, service charge, heating, hot water and water rates.









Rotherfield Road, Sunderland, Tyne and Wear, SR5 5DF

0191 548 5520

Pickersgill House

At Pickersgill House retirement housing scheme in Sunderland, we offer 31 one bedroom and 1 three bedroom properties and bungalows for rent for people over the age of 55.

The property is situated close to Sunderland and has excellent transport links to the city centre, Seaburn and Roker. The local shops are within walking distance and include supermarkets, a post office, a fish and chip shop and a Chinese take away. There is also a doctor's surgery in Redhouse. Nearby Town End Farm and Southwick are within walking distance and on the local bus route. Other local amenities include a bowling alley, a pub and restaurants.

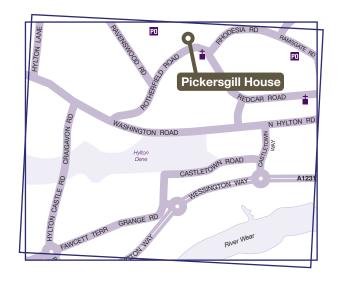
We understand that sometimes you like to be alone and at other times you may want to be more sociable. Our properties give you that freedom. At Pickersgill House we run social activities including bingo, coffee mornings, a lunch club and social evenings.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those. We provide a wide range of facilities, including a communal lounge, a guest room, a garden with seating area, an onsite laundry and 12 parking spaces.

Your monthly fee will range from £586.47 and normally includes your rent, service charge, heating, hot water and water rates.









Thorney Close, Sunderland, Tyne and Wear, SR3 4JP

0191 528 2862

Thorntree Mews

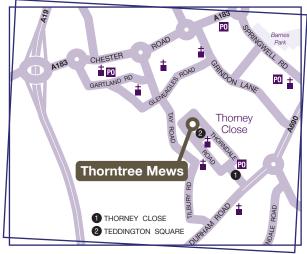
At Thorntree Mews retirement housing scheme in Sunderland, we offer 9 two bedroom bungalows which are purpose-built properties for rent for people over the age of 55.

The property is situated close to Sunderland and has excellent transport links to Newcastle and Durham. The local shops are 10 minutes' walk away and include convenience stores, a post office and a fish and chip shop. There are three doctors' surgeries nearby on the local bus route. Other local amenities include a nearby wild fowl reserve and the beautiful North East coast is just a bus ride away.

You will not need to worry about maintenance and repairs or gardening upkeep as we take care of those.

Your monthly fee will range from £520.83 and normally includes your rent and service charge.





Simple steps to applying for a retirement property

Anyone aged 55 or over can apply for a property by phoning our Customer Centre or, you can visit one of our properties and the manager will be able to take your application.

You can choose where you want to live, but the property options will depend on your circumstances and what is available. You may be able to move into some of our properties straight away, but others may have a waiting list. We will put you on the waiting list in date order, but it may be appropriate to offer a property first to a customer with a priority need for housing. This may include someone who would urgently need a specially adapted property.

If a property becomes available in the area you want, we will send an invitation for you to come and view the property. This will also give you the opportunity to:

- Talk to people who already live there;
- Have a look at the local facilities; and
- Decide whether this home will meet your needs.

What happens if I accept an offer?

Once you have visited a property and you decide to accept an offer, arranging your tenancy is straightforward:

- Agree with the manager a date that your tenancy will start
 Arrange collection of the keys from the manager and sign a tenancy agreement once
- Once you have signed the tenancy agreement and our Customer Centre has received it we will set up a rent account for you. You can then decide when you want to move in.

your offer letter has arrived

What happens if I turn down an offer?

If you decide a particular property is not for you, we will keep your name on our waiting list until we can make you another offer.

I have also applied to my local council – can I still apply for an Anchor Hanover property?

Yes. We work with a large number of local councils. If you also apply to a local council, you may increase your chances of finding a property. For more information, contact your local council's housing department.

Can I buy a property instead of renting it?

If you are interested in buying a retirement property and you would like more information, please phone our Customer Centre on 0800 731 2020 or visit www.anchorhanover.org.uk





To find out more please call our Customer Centre on:

0800 731 2020

Monday-Friday 8am-6pm, Saturday 10am–4pm

anchorhanover.org.uk







