

Feeling extra cold



this winter?

We can help!

Our energy service which is funded through **The British Gas Energy Trust** enables us to advise on a wide range of energy queries.

Our specialist energy advisers can assist with: -

- Energy comparisons
- Switching suppliers
- Home energy efficiency advice
- Challenging incorrect bills
- Applying for the Warm Home Discount
- Grants to help with costs for renewable energy

We recently had an incorrect fuel bill written off for **£491.76**.



Our biggest energy saving was for **£269.03** per year! That's a massive saving of **£22** per month!


Should you have debts, we can book you in to speak to one of our Money Advisers.

Not sure if you are in receipt of the correct benefits, need help to make a claim for Universal Credit; we have advisers who can help.

**citizens
advice**

Want to know how we can help you today?

Contact us on

 **0300 330 1194**

 **energy@citizensadvicesunderland.co.uk**

What would you do with an extra £500?



With a few simple daily changes around the home, you could save **£364** and remembering to switch regularly, it could save you around **£154**. Check out our top energy saving tips to save you some money!

£60 per year is the amount you could save if you turn down your thermostat by 1 degree.

£35 per year is the amount you could save turning your appliances off standby mode

£75 per year is the amount you could save if you install and use a room thermostat, a programmer and thermostatic radiator valves.

£75 per year is the amount a family of 4 could save if you use the shower for 1 minute less

£25 per year is the amount you could save draught proofing cracks in floors and skirting boards


£15 per year is what you can save if you turn off your lights when you aren't using them

£40 per year is the amount you could save if you replace your bulbs with energy efficient ones

£39 per year is the amount you could save if you use a bowl to wash up instead of running water, reduce your washing machine by 1 cycle a week and only fill the kettle with the water you need.

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Why not contact one of our energy advisors today to see how much you could save

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