

# North East Regional Special Operations Unit Notification



**NERSOU** | *Protecting communities  
from organised crime*  
NORTH EAST REGIONAL SPECIAL OPERATIONS UNIT

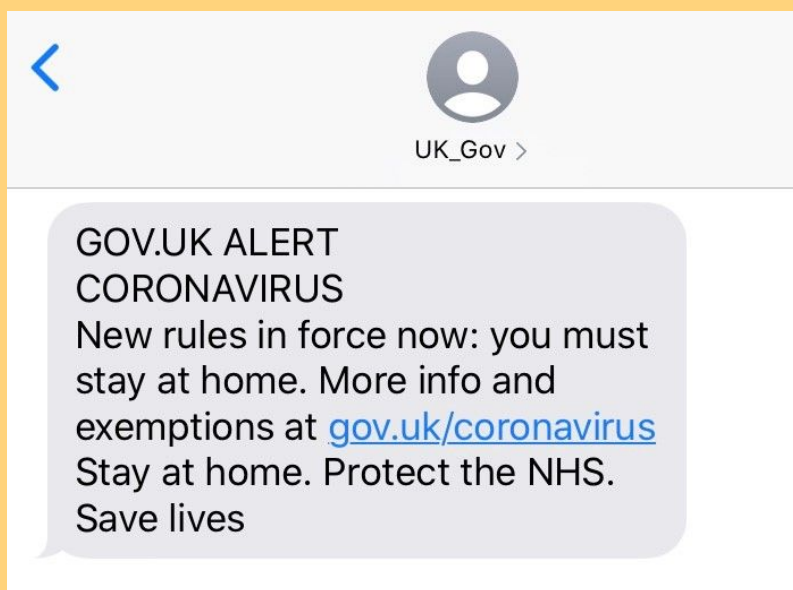
## Government smishing



Criminals are able to use spoofing technology to send texts and emails impersonating organisations.

The Government has only sent one text message to the public regarding new rules about to prevent the spread of COVID-19. Any others claiming to be from UK Government are false.

See below for the text the government has sent out and advice for receiving an unexpected text or email...



Don't click on the links or attachments

Don't respond to any messages that ask for your personal or financial details.

Report an SMS scam by forwarding the original message to 7726.

### Take Five advice-

**Stop:** Taking a moment to stop and think before parting with your money or information could keep you safe.

**Challenge:** Could it be fake? It's ok to reject, refuse, or ignore any requests. Only criminals will try to rush or panic you.

**Protect:** Contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud.



**Action Fraud**  
Report Fraud & Internet Crime  
**0300 123 2040**