



SUNDERLAND GP ALLIANCE MEDICAL PRACTICE

PATIENT PARTICIPATION GROUP

THURSDAY 17TH JUNE 2021

3PM UNTIL 5PM – SOUTH HYLTON SURGERY

A G E N D A

1. Apologies for Absence
2. Introductions and Format of Meetings/Complaints Procedure
3. Terms of Reference/Chair/Confidentiality Agreements
4. Name Change
5. Practice Operations during COVID Phone/Video/Face to Face
6. Changes to Fitnote Process/Prescription Turnaround
7. Recruitment Update
8. Admin restructure
9. Online Uptake – Promotion by PPG
10. Prescription Lines

PRACTICE ISSUES

11. Any other business
12. Date and Time of Next Meeting