

Laurbel Surgery Newsletter

Autumn/Winter 2019

Engage Consult - Online Consultations

Engage Consult allows patients to connect with their GP practice and access services online from a PC, tablet or smartphone.

This will allow you to have an online consultation that involves answering simple questions about your symptoms.

A report is then sent to the GP, who can follow up with the best course of action - this may involve issuing a prescription, or arranging a telephone or an in person appointment.

The screenshot shows the website's navigation menu with items like 'Welcome', 'About Us', 'Practice Area', 'Opening Hours', 'Out of Hours/111 Service', 'Patient Information', 'Newsletters', 'Finding Us', and 'Useful Links'. The main content area features a welcome message for Laurbel Surgery, a photo of the building, and contact details for Dr N K JAIVELOO, including the address (14 Main Road, Bilton, Kingston Upon Hull, HU11 4AR), phone (01482 814121), fax (01482 817003), and email (hull.B81635@nhs.net). Opening times are listed as Monday to Friday 8:00 am to 6:30 pm. A blue banner at the bottom of the screenshot says 'Contact our practice Use our online consultation' and 'Tell us about your problem and request medical advice and we'll respond promptly within our online consultation hours.' A green 'GET STARTED' button is also visible.

Head over to the
Practice Website

www.laubelsurgery.nhs.uk

to take a look for yourself



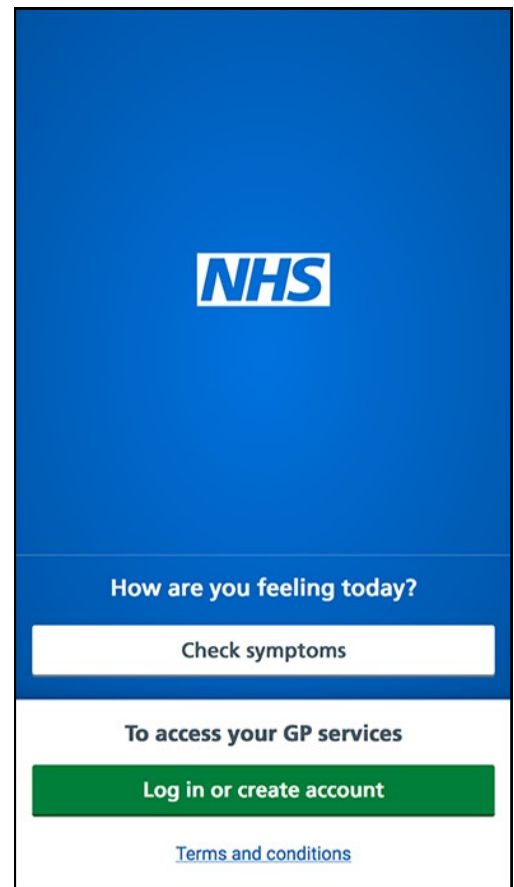
ARE YOU MAKING USE OF THE NHS APP?

The NHS App lets you book GP appointments, order repeat prescriptions and access a range of other healthcare services.

The NHS App is for people aged 13 and over.

With the NHS App you can:

- Check your symptoms – find reliable NHS information on hundreds of conditions and treatments, and get immediate advice
- Book appointments – search for, book and cancel appointments at your GP surgery
- Order repeat prescriptions – see your available medications and request a new repeat prescription
- View your medical record – get secure access to your GP medical record
- Register to be an organ donor – easily manage your preferences on the NHS Organ Donor Register
- choose how the NHS uses your data – register your decision on whether it can be used for research and planning



If you are over 65, or at risk and would like a flu vaccination, please speak to reception to book an appointment.

During the month of October 2019

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People did not attend their appointment with a Doctor or Nurse, without letting us know. If you cannot attend your appointment, please let us know so we can offer it to someone else.
