

Minutes of PPG meeting 09/02/23

Constitution

- All PPGS have a constitution, and this will be reviewed and updated accordingly.

Practice update

- The Practice is looking into implementing a new telephone system soon.
- Looking at quotes for installing disability friendly doors.
- A problem with requesting new medication before the due date had become a problem and the dispensary is looking into this.
- Patients can set a preference for landline or mobile for the practice to call you, and text reminders are in place.

Staff update.

- The practice now has a full team, apart from one day on secretarial.
- The practice has a new Reception manager, Practice nurse and Health care assistant with a new GP starting in August.

Physio.

- Face to Face sessions will be coming available shortly.

Health Promotion and Media

- A joint venture between the practice and PPG on various topics to keep the public informed on various health matters.

- To promote this, plus for the public to look around the practice to see what happens on a day to day basis, there will be an open evening arranged.

Visiting speakers

- To look at the well-being of patients outside speakers will come to the PPG meetings and talk about their specificity and this will be passed onto patients via Health Promotion and leaflets in the practice.

Next meeting April 6th, 2023, at 2pm.