

Minutes of PPG meeting 16/05/24

Present N.P., (Chair) H.S. (Minutes) A.B. S.D. J.F. D.B. D.P,

J.G. Online.

Apologies H.S., L.T., P.C. R.Y.

Agenda

1. **Welcome new member.**

N.P. Welcomed D.B. As a new member joining the PPG.

2. **Minutes from 14TH March.**

Can be viewed online.

3. **Matters arising.**

None raised.

4. **1st Aid course – Sat 15th June 10am-12:30.**

20 applicants have signed up for the training. Walk ins will not be turned away.

5. **Map of de-fibs.**

Yorkshire Ambulance's website show the location of the de-fib units. When the ambulance service is connected the location of the de-fibs can be provided as well as the code for use.

6. **Practice updates.**

Staff.

A new Nurse Practitioner A.H.B. has joined the team. Receptionist positions have been advertised due to staff moving on. There has been a good response to the advert.

One of the HCA's is leaving in June.

A new GP is due to commence employment in August. Further information regarding this in due course.

The UCS is now a GP lead service is creating more appointments approx. 40/50 a day across the 3 northern PCN practices. The success of this service will hopefully create more routine appointments however it has met a previously unmet need therefore working well.

Malton Urgent Care is now managed by Nimbus, the service is effectively, however they will no longer accept walk ins. Appointments to be arranged by contacting 111.

Patient concerns

7. a) **Parking**

J.R. Highlighted issues with disabled parking spaces in the surgery car park. People with limited mobility or wheelchairs users often have too far to go to the surgery entrance. This could also be a problem with adults bringing in sick children.

Options discussed included creating more disabled spaces nearer to surgery door, allocating parent child spaces and alternative parking for staff.

The options were discussed and the logistics of the suggestions were explored. Now the the issues have been raised, further consideration can be given to provide workable solutions. The surgery door to be made disabled friendly in the near future.

8. P.P.G. Week –Saturday June 3 to 8.

Discussed options to raise money for patients equipment and the charity account. Locations discussed including a small table in the in the surgery for the week to raise money and a stall in Pickering on Saturday 8 June could be an ideal location and date for selling cakes and plants. The public liability insurance could be an issue, J.F. will look into possible solutions.

9. A.O.B.

The surgery are now using the local recycling centre for appropriate waste.

10. Thursday 18th July 2024