

Oak Glen Surgery Patient Participation Group

Meeting Notes

Date: Thursday 24th October 2019, Time: 6:15pm – 7pm

- Introductions – AN, DJ, AJ, JS, CS, JH & JA, DW, VA
- Apologies - FP, FS, FK
- Review of last minutes

- BRI Governor – feedback about the BRI
Public elected post.
Better co-ordination between hospitals in regards to the EPR.
Issue of car parking raised.
No explanation about discharge and plan.
- Prescription queries (online ordering & unable to ring in requests)
CCG programme.
Some exceptions are made on a case by case basis.
- Self Care during Flu season, Carers Resource and uptake on Friends and Family
Good uptake and feedback.
- Palliative Care Event and Choking Child Session – feedback
Choking child positive feedback. To run again in 2020. To make sure Dummy arrives in time.
Palliative care event – to promote earlier.
- Feedback from Bingley PPG groups

- Friends and Family Test suggestions and comments, Survey feedback.
Positive.
- AOB
First aid session
Private Yoga & Pilates sessions
SMS reminders – to check settings