

Oak Glen Surgery Patient Participation Group

Meeting Minutes

Date: Thursday 13th October 2022, Time: 6:15pm – 7pm

- Attendees – AN, FS, JS, CS, FK
 - Apologies – DJ, AJ, AG
 - Review of last minutes
 - Flu season 1st and 8th October 2022 Saturday sessions.
Patients can book ad hoc appointments.
Currently giving children's nasal flu 2-3 year olds.
 - Feedback about the current appointment system.
Extended Access appointments. Available at Canalside Mondays and other local sites in the area.
 - Staffing update.
Just recruited to Data Admin.
 - Training Practice (GP Trainees and Students from University).
Dr Rebecca Stevenson will be with us into late 2023.
 - Friends and Family Test suggestions and comments, Survey feedback.
Collection of data for Friends and Family from July onwards.
- AOB
- Charge for patients who book appointments but do not attend. We send a letter to the patient to remind them of the DNA.
 - Diabetes Xpert - to run the reports.
 - Local engagement event – Talk given by Dr Hafiz and Dr Stevenson at the out of school club to children 4-11 year olds about the roles of a GP and Nurse.
- PPG Meeting dates 2022:
Thurs 1st December 2022 6:15pm.