**Agenda - Patient Panel meeting Modality AWC PCN**

Date 23rd October 6pm -8pm Keighley Civic Centre in person or by Zoom.

**Join Zoom Meeting**

[**https://us02web.zoom.us/j/82382259812?pwd=s7eY6J2MgHn9dTj4KxijLQ44ceGIv0.1**](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fus02web.zoom.us%2Fj%2F82382259812%3Fpwd%3Ds7eY6J2MgHn9dTj4KxijLQ44ceGIv0.1&data=05%7C02%7Cbill.graham2%40nhs.net%7C019e10208233463c35f508dcedb3b33c%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638646603252433959%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=U6zeR%2BLBGXnDG%2F8%2FywPJKrnmIvu9HRifKBtfKUDgq8Q%3D&reserved=0)

**Meeting ID: 823 8225 9812**

**Passcode: 877449**

1. Welcome **TM**
2. Introductions **ALL**
3. Minutes from last meeting **TM**
4. Update from Dr Brendan Kennedy **BK** – to include collective/ strike action/ continuity of care and plans for the future / GP awards / Fundraising / CQC report and questions **DW.**
5. PSM Meetings – how did these go – Isobel Smithson PSM Kilmeny is joining us.
6. Car parking specifically Haworth and Farfield **TM**
7. Comms and event update Practice wide comms – how can we improve –also event timings can we make more accessible for working people **JW**/ Newsletter How can we do this better / Lanyards for active PP members. **ALL**
8. Online services -Website – update – is it live yet? (waiting local sign off) **BG** – Rapid Health and Mid Sussex PPG **BG** Online consultation form **JW.**
9. Task and finish group to work with Modality team to improve the long-term conditions (LTC) and pharmacy reviews and invites (could look at wording of telephone / text invites as well) – BG.
10. Independent Pharmacy services and relationship with practices given the recent issues at Silsden Pharmacy **TBC**
11. Community initiatives /prevention and health checks **BG and ALL**
12. How can patients feedback post appointment for patients / how to capture patient feedback **MG?**
13. AOB – Including Airedale Hospital/ Holly health.

Additional Documents

* Brief summaries prepared by each surgery rep to share at the meeting, having previously been circulated and see if there are any common themes emerging.