

Minutes of the PPG meeting held on 11th October 2021 at Kensington Street

Attended: Hazel Sutcliffe, Naseem Llewellyn, Marie Brennan, Martin Brennan, Surji Cair and Dr Bavvington

Apologies Juraij Tancos, David Llewellyn and Nazmin Khalid

After the introductions. Everyone was welcomed. It had been a long time since the last face to face meeting. The members of the group were kept informed on monthly basis through monthly PPG news.

Information was also handed out:

PPG

GDPR consent forms were completed

Also handed out information about the guided walks and activity

We discussed the dates of the future meetings.

Angela Vyas from Yorkshire Air Ambulance Charity discussed the work of the charity and building bridges project. She told the group that over the pandemic period Aa working group was set and it has been working to develop the project. An online questionnaire was completed by patients and a project has now been developed:

The project will be run the Yorkshire Air Ambulance and their volunteers. The project will consist of 5- 6 sessions of Arts and Crafts will take place. The venue is yet to be confirmed. The aims of the project is to provide opportunity for the patients to mix who may be isolated and require their confidence to built.

The group will make items with wooden pegs which will sold to raise funds

The discussion also took place about community activities that already exists and how to make the patients aware. At the moment the activities are currently advertised through social media, leaflets, word of mouth, website and through member of the staff team. We need to further investigate how to

Dr Bavvington joined the meeting later and talked about the current situation :

There are turnover of receptionists and not having enough receptionist can cause delay in answering the calls.

New phone system is helping but there are still issues. The group was encouraged to report any issues so that that they can help us to further improve the system.

One GP has retired and we are currently advertising for another GP

Over the Pandemic there has been mixture of face to face and telephone consultations and this will likely to continue. Face to face will always be offered if

E-consultations have gone up

Mughals GP Practice site has now been bought by the Partners

There is also going to be a new practice manager being recruited which will also help
Shortage of GPs was also discussed

Future Meetings -

Monday 28th February 2021 @ 13.00 – 15.00

Monday 23rd May 2022 @ 16.30 – 18.30

Monday 25th July 2022 @ 13.00– 15.00

Monday 31st October @ 1630 – 1830

Please let us know your thoughts on the proposed meetings