

MINUTES PPG 16/1/24 11:00 AM

Present - Tracy Wilson, Barry Menear, Nikki Stocks, Judith Marshall, Alex Boyle, Kirsty McNamara, Roy Gunton, Margaret Gunton, Pat Power, Andrea Power, Emma Carter from Active Calderdale

Apologies - Margareta Holmstedt

Minutes of last meeting - Approved as read.

Update from the Practice - Tracy

Staffing - The practice is recruiting for two additional doctors, using locums at the moment. Nursing levels are ok.

Appointments - Access to appointments is good with no complaints at the current time.

Phone system - The phone system is working well. The practice is thinking of adding to the call back facility and changing the pre-recorded message, making it shorter with more choice of numbers and a change of voice. Also changes may be made regarding blood test results. Use of the nhs app is encouraged where details of blood results can be seen.

Lift - The lift is ok at the moment.

Outpatients & X Ray - Good news. Starting the week of Feb. 5th the X-ray service will resume upstairs. We were told the problem was due to a staffing issue. Tracy suggested we hold off on further complaints about other outpatients services as it appears there is a will to bring them back.

Warm Space - Nikki & Tracy

Nikki said about twelve people come to the Warm Space. Alex suggested we inform the Dementia Friendly group as they are already people who come to this space and are probably looking for further activities. She said she could bring board games. We should put it on Facebook and could have a sign for the fence by the canal footpath. Alex has completed a new list of warm spaces.

Thank you Roy - Roy was thanked for his many years serving as Treasurer of the PPG. A thankless task involving swopping banks many times and fighting to keep our accounts open. Thank you Roy. You've done an amazing job. We've been lucky to have you as our Treasurer.

Finance - It was felt we no longer need funds as we do not pay dues to a national register, pay speakers or hire facilities as in the past. Therefore Roy and Judith went to the bank in Burnley and closed the account.

Funds totalling £74.32 will be managed by Tracy along with Roy's Treasurer's archive.

Presentation - The History of Coronavirus (EU Parliament) - Barry

Minor Injuries Unit - next meeting

AOB

Hebden Bridge have taken over the upstairs practice.

Ideal meeting time would be an hour.

Date of next meeting - Tuesday February 13th 11:00 am

1. Emma Carter, Active Calderdale
2. Working Party Meeting - Minor Injuries Unit (invite Richard Woodcock HB PPG)