

MINUTES PPG MEETING 19/3/24

Present - Barry Menear, Nikki Stocks, Julia Grieve, Tracy Wilson, Roy & Margaret Gunton, Judith Marshall

Apologies - Meg Kennedy, Pat Power, Margareta Holmstedt

Minutes of last meeting - Approved as read.

Update from the Practice -Tracy

The practice is recruiting two additional GPs to replace locums. Due to an improved reputation which in turn is due to improved access, there have been 8 applications for the positions. The practice may even consider hiring a 3rd GP. This is excellent news.

Upstairs Practice - Hebden Bridge have pulled out of bidding for the upstairs practice. There are about 3,000 patients registered. Todmorden Group Practice have decided not to bid for it as things are going well and it could put pressure on the practice. However they are preparing a contingency plan should they be required to take it on, including the additional staff required.

Urine testing (patient feedback) - Tracy will have a word with reception staff about positive messages and supporting patients.

Medications removed (patient feedback) -No longer happening.

Tracy took the group on a tour of the available facilities on the first floor which could potentially be used as an Urgent Treatment Center. There was a reception/waiting area, two treatment rooms and a few offices.

Urgent Treatment Center - including future tactics

Hebden Bridge PPG have sent a letter to the CHFT followed by Barry's excellent letter (see copy attached)

- (1) We now need to send the same letters to the Calderdale Integrated Care Board (look on website for complaints person)They pay the commission service.
- (2) Then invite local councillors and parliamentary candidates to put our ideas across and to show them the facilities, perhaps on a Thursday afternoon when there is food available.
- (3) After this, work on NHS England through our MP (they provide people to deliver service, they are the commissioners of general practice. There is Calderdale, then West Yorkshire then NHS England.
- (4) Go to the Ward Forum and regularly apply pressure every 6 weeks.

Statistics - It would be helpful to get 2 months' statistics, if possible from Tracy, of how many patients are going to Minor Injuries Units and A&E.

AOB

Health Education Events on Thursdays until 8pm. For example High Cholesterol - What can i do to help myself? (1) Invite other people to put on the sessions.

(2) If possible invite (appropriate?) patients via text message from the practice? (Not sure if we can do that)

Date of next meeting - Tuesday, April 23rd 11:00 a.m.

One subject meeting to decide date and organisation of politicians meet and greet re Urgent Treatment Center.