

MINUTES PPG MEETING 4/6/24 11:00AM

Present - Tracy Wilson, Pat Power, Julia Grieve, Barry Menear, Nikki Stocks, Judith Marshall, Kirsty McNamara, Caroline Pinder

Apologies - Roy & Margaret Gunton, Meg Kennedy, Anthony Radley

Minutes of last meeting - Approved as read.

Update from the Practice - Tracy

A new GP is starting in the next few weeks, another in September, and another is serving three month's notice and will join us soon. Also a new nurse is starting next week. GPs are now much easier to recruit, resulting in less use of locums.

There are now three ways to make an appointment:

1. Phone the practice (triage system)
2. In person at reception filling out triage questionnaire (same questions as on phone) then taking a seat in reception to wait for outcome
3. Online consultation PATCHES

Phone system - Two extra options are to be added which will speed things up and take you out of the queue 1) cancelling an appointment 2) blood test results with message that no news is good news, that you can see them online, or you will be added to an appointment waiting list of 6-8 weeks. Also Tracy will move the ring back message forwards in the queue. If you miss a call back and then ring the practice you will automatically jump to the front of the queue. Thank you Tracy.

Lift - Engineers have been out twice recently. Tracy is dissatisfied with the outcome. Please let her know if the lift is not working.

Open Days - Went well however attendance was low.

Newspaper article - John Greenwood - This is a great contact for us going forwards. We got headlines and an excellent front page article getting our much needed message across in the local Todmorden News and Advertiser as well as the Halifax Courier. Thank you John.

Thursday Warm Spaces - Two ladies from the Asian community are helping with cooking. On average about 10 people attend. More volunteers are needed between 12-4:30 They could help with talking to people, serving, making drinks, clearing and washing up.

Urgent Treatment Center

Caroline suggested we invite Debs Harkins, Director of Public Health and Scott Archer to come and meet with us. We are mentioned in the Liberal Democrat's campaign materials. Also Labour candidate Josh Fenton Glynn's mother is on the Hebden Bridge PPG which is useful. Richard has tried to get us on the agenda of the Adult Health & Social Care Scrutiny Committee for Calderdale but with no success at the moment. Julia suggested we ask for a dialysis machine to be included in our future wish list.

Open Day

People to invite:

John Greenwood, Parliamentary candidates for Calderdale, Tracy Brabin, 3 Todmorden councillors, 3 Hebden Bridge councillors, Debs Harkins, Director of Public Health, Todmorden Town Council, Integrated Healthcare Board, Integrated Health Care Partnership, Tim Swift, Chair of Partnership, etc.

Date : Thursday, June 20th just politicians

Follow up with another Open Day

Take existing petitions & start an online petition.

We could have a future advisory meeting looking for assistance to navigate the NHS.

Discussion followed about Abraham Ormerod monies.

We should write to the Calderdale Care Partnership.

Julia suggested we could link up with people outside our area who could use our facilities in the future, such as Littleborough, Bacup and Cliviger. We could contact their councillors.

Format of meeting: 1/2 hour show around, invite members of public for 1/2 hour meeting such as Disability Support, Food Bank, Tod Support Group network, Well-Being Group, Age UK to outline the need for an urgent care center.

If the people we invite do not attend we should write to them asking for their support. We could consider publishing their reply or that they did not reply on Tod Chat, or in the Halifax Courier and the Todmorden News and Advertiser.

AOB

Caroline Pinder suggested we approach John Greenwood for an update on his article in a month or two.

Date of next meeting - Tuesday, July 9th 11:00am (after the election)