

Dr S J Cleasby • Dr F M Price • Dr S Nagpaul • Dr R T Manyeula • Dr L R Henson • Dr N Akhtar • Dr M Azeb • Dr A Jagota

January 2021

Dear Patient Participation Group Member,

I am writing to further update you on the situation regarding the Group Practice in the present COVID pandemic situation.

As you know we are continuing to provide telephone consultations with qualified clinical professionals. In addition to this where appropriate we are providing face to face consultations at the Queens Road site and Southowram site. The Spring Hall site has been used for flu vaccination clinics and is now the site being used for the COVID vaccinations.

COVID Vaccinations

We are currently working very hard to invite the cohorts of patients in using the priorities issued by the Government. Deliveries are notified at short notice which requires us to be as organised as possible. We are learning more and more every time we run a clinic to enable things to run as smoothly as possible. Our Boots site is to begin to be used by Boots themselves to also deliver COVID vaccinations this will be coordinated nationally and invites will be sent out nationally (Not run by us so we cannot give any advice regarding this).

During this time it would be appreciated if patients did not contact the practice regarding booking in for a vaccine. The practice will contact you when you are due and when we have the capacity and vaccination to deliver. This will help to alleviate the sheer volume of calls we are receiving.

We intend to continue to review the provision of services to patients and the best place to do this from on an ongoing basis.

If you have any queries or comments to make on this please email our Practice Managers on liz.coulson@nhs.net or tracyworrall@nhs.net.

Thank you for your ongoing support in this difficult period.

Yours sincerely

Liz Coulson

On behalf of Spring Hall Group Practice

