

NEWSLETTER

December 2020



It would be safe to say that we are all looking forward to seeing the back of this extraordinary year. As 2020 winds down, we reflect on all that has happened this year. The unprecedented challenges faced by the world, the huge changes to all our lives, the immense grief so many of us have suffered with the loss of loved ones. We thank you all for your support and patience through these testing times, and as we move out of uncertainty, we are now beginning to see some hope in the horizon. Together we can get through this, and start the journey back to normality very soon.

Imran Khan & Sohail Ahmed | Partners, Caritas Group Practice

Primary Care Network [PCN] News

Caritas Group Practice is part of the North Halifax PCN, along with four other surgeries: Beechwood Medical Centre, Lister Lane Surgery, Keighley Road Surgery and Plane Trees Group Practice. We work together to enhance the services that we provide to patients.

Together we employ additional staff, including:

Clinical Pharmacists, Social Prescriber Link Workers, Care Co-ordinators, Occupational Therapist, Phlebotomists, Mental Health and Physiotherapy First Contact Practitioners.

We can offer you an appointment with one of these PCN staff rather than referring you, which means you will be seen quicker.

Covid-19 information

Use the link below to check your symptoms if you think you have Covid-19:

111.nhs.uk/covid-19

Covid-19 Vaccination Update

We have launched the Covid-19 Vaccination programme alongside our team in the North Halifax Primary Care Network.

Fit-to-Fly Certificates

From January 2021 we will be carrying out Covid-19 tests and issuing fit-to-fly certificates.

[Contact us](#) to find out more.



Just because the doors are not open all the time, does not mean we are not here for you.

We are still seeing patients, and there is no reason why you cannot access the help and advice that you need and deserve.

Please note: We are open 8.00am-6.30pm Monday to Friday, and all appointments are assessed firstly with a telephone consultation before being booked in face to face if required. We also have an exciting new **online consultation** platform where you can book appointments and contact the surgery without wasting time on the phone.

The new service can be accessed here:

<https://florey.accurx.com/p/B84618>

Did you know we have a Patient Representation Group (PRG)?

This is **your** surgery, and the PRG is your platform to be involved and make positive changes. We have an amazing PRG who meet every month (Online) with representatives from the practice team. The group raise issues with the practice with the aim of working together to improve the services provided to our patients.

So if you feel we can do better, or you have had a less than satisfactory experience with the practice, or you just want to have a say in how the practice can develop, then this is your chance to get involved.



We would love to see you at our next PRG meeting, please contact our Practice Manager, Stacey Gill to take part, or you can speak to one of our PRG reps to raise issues for the next meeting.

Visit our [website](#) or [email](#) us for more information.

New Year, New Start, New CARITAS

In 2019, Caritas Group Practice took on two new partners and a new Practice Manager and we have been busy making lots of positive changes that we are sharing in this newsletter with more exciting news to come in the New Year!

We thank you for supporting us through these changes and we ask that you bear with us in the coming weeks, as we begin to launch our way towards a new Caritas.

Together, we will gain a surgery we can all be proud to belong to, and one where you feel safe, valued, and cared for.

Follow us for the latest updates

   @Caritasgrouppractice

Website: CaritasGP.co.uk

Email: info.caritas@nhs.net
(01422) 557711

Our New Website

We are currently developing our new website. With a refreshing new look, a more responsive, user friendly navigation, we hope to provide lots more information for you and your family.

COMING
SOON

New Email & Phone Number

See our new contact details below, launching:

*****December 30th 2020*****

Caritas Question Time

We are having our very own 'Question Time'! A live, online discussion where we will have a panel of team members from the surgery answering your questions. Your opportunity to quiz the practice on the issues that are important to you.
More information coming soon.



For those of you celebrating Christmas we wish you seasons greetings and we wish all of our Patients a Happy New Year!

