

Constitution of the Grove House Surgery/Chickenley Medical Centre Patient Participation Group

Name

1. The name of the group shall be "Grove House Surgery/Chickenley Medical Centre Patient Participation Group" (herein after called "the PPG")

Objective

2. The PPG is established to promote the effectiveness of the Grove House Surgery (herein after called "the Practice") by fostering the highest possible standard of primary care through the medium of patient participation.

Activities

3. To assist the Practice in improving services to patients.
4. To represent patient views and improve communication between patients and the Practice.
5. To receive comments about the Practice and assist in responding to them.
6. To express opinions on behalf of patients in regard to Practice policies.
7. To contribute to the practice development process and comment upon any resulting action plans.
8. To assist the Practice on the education needs of the patient community in regard to preventative medicine, healthy lifestyle choices, appropriate use of healthcare services and any other areas as to improve the health of the patient community and the efficient use of medical resources.
9. To provide input to and publish feedback from the North Kirklees Clinical Commissioning Group, to co-operate with the Care Quality Commission (CQC) and to influence the provision of primary and secondary healthcare and social care.
10. The Practice will seek to consult the PPG, through its officers, on any plans to significantly change to the way in which the Practice care and is managed.

Membership

11. Any registered patient of the Practice over the age of sixteen is eligible to become a member of the Group through self-nomination and in doing so agrees to abide by and uphold the terms of this constitution
12. Registration of members shall be the responsibility of the PPG.
13. Membership does not confer any prior claims on the Practice or any right to preferential treatment
14. Members are not allowed to pursue individual issues and complaints for themselves or others through the PPG; instead they should use the Practice's existing procedures.
15. Membership of the PPG shall be terminated:

- a. In the event of a member ceasing to be a patient of the Practice.
- b. If a member is absent from 3 out of 4 consecutive PPG meetings

16. To aid communications members agree to the disclosure of their names, postal and email addresses to the other PPG members and agree to the disclosure of their names and email addresses via the Practice website.

Officers and Structure

17. The PPG shall annually elect a Steering Committee of up to 8 officers which shall include the PPG's chairperson, vice-chairperson and secretary.

18. The Steering Committee will be responsible for the day to day work of the PPG and can call upon other PPG members as needs require.

19. When not meeting, liaison between the PPG and the Practice will normally be through the officers of the PPG.

20. The Steering Committee is accountable to the PPG.

21. The elected officers shall remain in post for one year, and shall be eligible to stand for reelection.

Meetings

22. The PPG will set its own frequency of meetings, but will meet a minimum of once every three months plus an Annual General Meeting (AGM).

23. Meetings shall normally take place at the Practice.

24. Each meeting will have a nominated Chair, usually the chairperson, vice-chairperson, secretary or ordinary member in that order.

25. The agendas and minutes shall be published on the Practice website.

26. Any registered patient of the Practice is welcome to attend any meetings of the PPG in observational capacity.

27. Up to a maximum of four members of the Practice staff can join any PPG meeting.

28. Normally a Practice Partner will attend all PPG meetings unless requested not to do so for specific agenda items by the PPG.

Voting

29. Only members of the PPG registered prior to the commencement of a meeting will be entitled to vote.

30. No Practice staff are entitled to vote.

31. A quorum of the PPG will consist of six registered members

32. A simple majority is required for all matters except alteration of the terms of this constitution, which will require a two-thirds majority of the PPG and agreement from the Practice partners.

33. In the event of equality of votes, the Chair will have the casting vote.

Conduct of the business of the PPG

34. The PPG will determine its own rules of business which will be recorded by and available from the secretary

35. When not meeting, the PPG will seek to carry out as much of its business as possible electronically.

36. Wherever possible the Practice will seek to support the PPG in its work; this will include financial support for activities agreed by both the PPG and the Practice.

Dissolution

37. The PPG exists by agreement of, but is separate to, the Practice. It will be run autonomously within this constitution.

38. The circumstances under which the PPG can cease are:

- a. By the withdrawal of consent for the PPG by the Practice partners
- b. By the cessation of Grove House Surgery as a practice