

MELTHAM GROUP PRACTICE
PATIENT REFERENCE GROUP

MEETING TUESDAY 17th April 2018

AGENDA

1. Attendees and apologies
2. Matters arising from last meeting 20th February 2018
3. Pharmacist HUB
4. Thoughts, ideas, improvements!

MINUTES

1 Attendees: Michael Ingleby, Greg Smith, Sue Frost, Helen Macgregor (Chair/Minutes),
Apologies: Dr Ashraf, Elizabeth Alberti, Judith Roberts, Pamela Shelton

2 Matters arising from meeting 20th February 2018

We looked further into Pamela's notes (from the meeting see attended on 7th December) where reference was made to BiK (Better in Kirklees) and queried whether we know about this service. The practice is aware of BiK and the GP's use the services provided. I supplied a handout explaining the different services that are available.

Suggestions for room hire at the practice were made and are currently awaiting feedback from Dr Ashraf.

3 Pharmacist Hub

Information provided regarding the new Pharmacist Hub and in-house Clinical Pharmacist also mentioned GP Extended Access scheme. None of the members were aware of these additional services, handouts provided.

4 Thoughts, ideas, improvements

It has been highlighted in this meeting that unless you are unwell you are unlikely to be aware of services that are available. It was suggested that it would be a good idea to utilise social media more via Facebook on a group called the Holmfirth Community Group. This is used widely by the people of the village, it was suggested we could for example advise people when the flu clinics were available.