Oulton Medical Centre

Patient Participation Group (PPG) Meeting

Minutes from the meeting at Oulton Surgery Wednesday 27th

March 2024 @ 10:30am

1. Welcome and apologies for absence

* Present - Jayne Dyson, Helen Keaney, Andy Richardson & Hilary Farrar.
* Apologies from John Gawthorpe and Pauline Hope

1. Matters arising from the Minutes.

* Proposed by AR and seconded by HK.

1. Correspondence

* Adverts are appearing on the PPG website.
* Medicine over ordering campaign – By the time we received the information the date was too near to do anything productive.

1. Practice Report

* Buildings and maintenance

New railings and the path have been levelled outside Oulton surgery at the request of a patient.

The roof has been completed at Oulton.

A new door has been fitted at Marsh Street.

The request for funding to refit Marsh Street has been declined for this financial year the practice will re-submit an application for funding 2024/2025.

The annual charges for Swillington surgery have risen again and this will need to be reviewed on a year-to-year basis.

The surgeries are now waiting for an itemised payment schedule at the next meeting to plan a way forward.

* Staff changes
* A further receptionist is leaving the practice.
* Changes to the on-line platform/phones
* ICB have made the decision that PATCHES will continue from April.
* Call back has now been delayed until the present telephone contract ends in September, so that everything can be installed altogether.
* Medical Matters
* Pharmacy first is now up and running, the feeling is that this will work better within Rothwell, due to the greater number of pharmacies.
* PATCHES may now recommend pharmacy first or patients can attend a pharmacy as a walk-in.

1. Any Other Business

* The patient survey determined that:

Reception – good

Care – good

Making contact – scored low

A copy of the full survey is attached to these minutes.

1. Date and time of next meeting

12th June 10:30am at Rothwell Park café with Selina (social prescriber)

Interim meeting 17th April 10am @ Midland hotel to bring our documentation up to date.

Web Links

* [Dr Freeman & Partners (oultonmedicalcentre.co.uk)](https://www.oultonmedicalcentre.co.uk/)
* [Oulton Medical Centre | Facebook](https://www.facebook.com/OultonMedicalCentre)
* [Leeds Health and Care Partnership (healthandcareleeds.org)](https://www.healthandcareleeds.org/)
* LS25/26 PCN | Facebook
* [Join Your Local Patient Participation Group (PPG) - NHS Leeds Clinical Commissioning Group (leedsccg.nhs.uk)](https://www.leedsccg.nhs.uk/get-involved/getting-more-involved/patient-participation-group/)