

PPG Meeting at North Leeds Medical Practice
On Tuesday 6th December 2022 at 6.15pm

ATTENDEES

Karen Smith	Practice Manager
Sonia Wisdom	Advanced Practice Nurse
Beverley Kite	Chair
Philip Elphick	Vice Chair
Nigel Leahey	
Peter Kite	
Jaqui Williams Durkin	
Yolande Sowerby	
Linda Russell	

APOLOGIES

Rosemarie Harris
David Harris
Debbie Beirne
Diana Oakes
Mary Sheridan
Bernie Wilson
Derek Levy

Beverley asked if we could accept the minutes that were sent out from our last meeting on the 4th October. These were accepted as being correct.

1: Online Registration – this has been trialled with some GP practices & Harrogate Road surgery are now in the second phase of trials & is now operational so that patients are able to register online. Patients can register from outside the area but are not able to have home visits. Patients can obtain help at Reception if they are having difficulty. It was noted that there were no E-consult appointments on the day of our meeting and it was suggested that a temporary message be put there to advise patients.

2: QVSA assessment – Beverley informed us that the Queens Voluntary Service Award officials are coming to Leeds Caring Hands on Wednesday 21st December to assess our group. If successful in the West Yorkshire area we may be put forward to the National level.

3: Karen gave us a list of salaried doctors at North Leeds Medical Practice.

Dr Phillipa Sallows

Dr Sian Taylor

Dr Emma Jackson

Dr Mandeep Sandhu

Dr Iram Shahid (Chaudary)

Dr Mike Dunn

Dr Dominic Lees

Dr James Robin

Dr Lucy Foskett leaves in January to be replaced by a Physicians Associate Bori. The practice have a Paramedic and a Prescribing Pharmacist.

4: PPG outlook e-mails - The CCG has issued outlook e-mails to all PPG groups. There were concerns that because of the structure and rules associated with these that the PPG members had concerns about patients confidentiality should they wish to send an e-mail voicing personal concerns to the chair which may then be seen by others. **Beverley and Philip** to look into this further and if need be contact Adam Stewart at the CCG to discuss further.

5: Patient survey – This is to be discussed further at the next meeting.

6: Menopause Training - Sonia one of our Advanced Practice Nurses attended the meeting to assure us that this has been recognised and that this area does require more training. Dr Ruiz-Huertas is experienced in this area and updated guidance is continually sought after.

The practice have daily clinical meetings when these type of problems are discussed. There is a good app called “Rock my menopause “ which can help patients. **Sonia** suggested having a session on menopause at the staff Target meetings and will look into this

7: Update on message function – It has been noticed that the Systm online no longer has a message function. **Karen** to have a look at this but this may not be reinstated.

8: Advance appointments- it was noted that there seem to be fewer appointments to be had in advance. These are necessary as patients sometimes require to see the same doctor as previously for continuity.

Beverley thanked everyone for coming and wished everyone enjoyable festive season.

The next meeting to be decided after the New Year

PLEASE NOTE PEOPLE WHOSE NAMES ARE IN RED ARE THOSE PEOPLE ACTIONING QUERIES BEFORE THE NEXT MEETING – THANK YOU