

Benefits of PATCHS

PATCHS provides lots of benefits to you and the GP practice. These include:

- Quick and easy access to your GP
- Health advice, fit notes, medication, and more...
- Make requests in your own time
- Avoid telephone queues and waiting rooms

PATCHS helps patients who struggle to contact their GP practice using the telephone or in-person. This includes patients who have hearing or speaking impairments, anxiety, and who speak English as a second language.



Visit your GP practice
website to access PATCHS

For more information visit:

help.patchs.ai

patchs

The easy way to contact your GP

www.PATCHS.ai

The NHS logo, consisting of the letters 'NHS' in a bold, white, sans-serif font inside a dark blue rectangular box.

About PATCHS

PATCHS is the new easy way for you to contact your GP practice online. PATCHS has been designed by GPs to make it easier to contact your practice and save you time.

Just answer a few simple questions and PATCHS gets you the help you need quickly.

You can use PATCHS to contact your GP practice for health advice, condition monitoring, repeat prescriptions, fit notes, appointment bookings, and more...

[Not all these services may be available at your GP practice]



Using PATCHS

Click the PATCHS banner on your GP practice website. PATCHS then helps you find local healthcare services, NHS advice and ways to contact your GP practice.

You can register for a PATCHS account, use the NHS Login, or use PATCHS as a guest.

Contacting your GP Practice

Select the type of problem you want to contact your practice about. Then answer a few easy questions about your problem in your own words in the PATCHS chatbot.

Your GP practice will read your request and get you the help you need ASAP. This may include sending you a message, calling you on the telephone, or booking you an in-person appointment with a clinician.



Patients love PATCHS



*from over 100,000 reviews

“I really like the fact it is possible for me to detail my condition in my own time and without pressure”

“Amazing could not be more impressed”

“Really good and user friendly”

We recommend registering for a PATCHS account so you don't need to enter your details each time you use PATCHS. An account also gives you access to all our services such as repeat medication requests, condition monitoring and appointment bookings.

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