



WEST LEEDS FAMILY PRACTICE
GLENLEA - WEST LODGE - CALVERLEY

PATIENT NEWSLETTER

Welcome to the first edition of our Patient Newsletter. We are committed to publishing one every quarter to improve communications with our patients.

Recruitment Update:

I am delighted to let you know that we have recruited 2 new GPs:

Dr Matthews Jeeps will join us from Mon 12th Aug

Dr Eleanor Stanley will join us from Mon 9th Sept

Nurse Recruitment

Helen Dunne has joined us already and started on 3rd Jun.

Reception Staff

We have 3 new reception staff starting with us in July

Return from Maternity

I am delighted to inform you that Dr Rachel Birmingham will return on Mon 14th Oct from maternity leave.

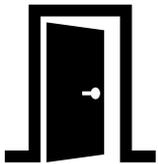
Call Back



Shortly our phone system will allow patients to request a call back rather than wait in the queue without losing your place



Don't want to sit in a telephone queue for an appointment. The practice will shortly have an **AUTOMATED** line that can be used for **BOOKING** or **CHANGING APPOINTMENTS** and can also be used for **ORDERING REPEAT PRESCRIPTIONS**. More details will follow shortly.



Calverley Re-Opening

Our Calverley site will be re-opening each day from October and will no longer be closed on
Wednesday and Thursdays

