



Fountain Medical Centre Patient Participation Group Meeting

Location: The Fountain Medical Centre, Seminar Room

Date: Monday 25th September 2023

Present: JG, AC, SP, ED RT LH, DC and FMC TH, JG, JEG

Apologies from TS

1. Welcome, Introductions and Apologies

Joanne welcomed everyone to the meeting and welcomed Angela Vyas from West Yorkshire Air Ambulance.

2. Angela Vyas - West Yorkshire Air Ambulance

Angela thanked Fountain Medical Centre for the invite and gave a brief speech on the charity and history.

It all started back in year 2000, the initial partnership were the AA and NHS trust. A single helicopter was based at Leeds Bradford Airport, working from a portacabin.

In 2006, a famous Top Gear presenter had a serious accident, his 'just giving page' raised enough money to purchase the second helicopter.

The two helicopters are now based in Wakefield, one helicopter is based at a military base in Thirsk, North Yorks. The second helicopter is based at Nostell Priory. The charity is independent and not government funded, covering the whole of Yorkshire. It costs £19,000 a day to operate two helicopters - if everyone in Yorkshire donated £1.50 for the year it would cover costs of running.

Approximate flying time to a patient in Yorkshire is 20 minutes.

Patients are air-lifted to the nearest trauma unit i.e., LGI, Sheffield, Hull, and Middlesbrough. The land ambulance deals with 2-5% of call outs.

All pilots have army military background and have flying expertise.

Usually, a decision is made within 2 minutes and additional info can be added. The app 'whats3words' is a useful app to have on your mobile and promoted by all emergency services. This

is ideal for people going into the countryside as your location can be broken down into a



grid.

[Yorkshire Air ambulance Charity | YAA | Donate Today](#)

3. Minutes of last minutes

It has not been possible to obtain a copy of the PPG minutes from the last meeting held at Morley Health Centre. The merger concerns were addressed and discussed, all concerns resolved, and participants are happy.

The link for St George's has been added to the FMC website. Please see link below: [Overview - St George's Centre - NHS \(www.nhs.uk\)](http://www.nhs.uk)

4. Terms of Reference

All group received and read a copy of the terms of reference. A copy is available on our website.

5. Flu Clinics - Volunteers/Covid

Informed all of flu clinics with the first one starting on Saturday 30th September. The practice is looking for volunteers to help in the waiting room at this or any other flu clinic. Anybody that would like to volunteer to contact the practice FAO Laura Humphries/Joanne Gratton.

Informed group that a Dementia and Yorkshire Air Ambulance awareness stall would be attending Saturday's flu clinic for any more information.

It was asked whether it would be better to have the flu vaccination at a chemist to save on vaccines? Joanne explained that it is patient preference, and the practice is putting on flu clinics for our patients.

With regards to Covid boosters, the practice has decided not to offer covid vaccinations this year due to the provision of more flu clinics. Many appointments were wasted due to no shows at the last spring booster covid clinic.

To book your covid booster, you can either ring 119 or book online through the national booking service. [Book, cancel or change a COVID-19 vaccination appointment - NHS \(www.nhs.uk\)](http://www.nhs.uk)

6. Dementia Friendly/Veteran Practice

We are now an accredited dementia friendly practice and all staff have had in house/online training to gain a better understanding of dementia. The practice is working with a check-list guide to make the surroundings more dementia friendly. Any suggestions or ideas would be welcome. Please see link below for more information. [Fountain-medical-Centre-has-signed-up-to-become-dementia-friendly.pdf \(practice365.co.uk\)](http://practice365.co.uk)

We are also proud to have become an Armed Forces Veteran Friendly practice. Dr Schwab is our veteran lead for the practice and

has completed all necessary training. If you have served in the Armed forces, even if for 1 day, there are additional NHS services available for veterans and have access to support organisations. Please see link below for more information.

[Fountain Medical Centre is an accredited Veteran Friendly GP Practice - Fountain Medical Centre](#)

7.Items for next agenda

Joanne asked if any members would be interested in free life support training – to have a think about it and the practice would be in contact to gather numbers and arrange a date, if enough wanted to participate.

AOB

The online viewing of records was mentioned and asked when it would be up and running again – Joanne explained that there had been national amendments and it should be up and running from next week.

Date and Time of next meeting – pending Month of Jan 2024