

NHS ENGLAND FRIENDS & FAMILY TEST QUESTIONNAIRE

GP PRACTICE NAME:

Beeston Village Surgery

GP PRACTICE CODE: B86667

B86667

MONTH OF RETURN: April 2019

Question 2: In the box below, please enter the text which your Practice uses for Question 2:

Thinking about your response to this question, what is the main reason why you feel this way?

PERCENTAGES WILL APPEAR BELOW AND UPDATE WHEN PATIENT RESPONSES ARE ENTERED ON THE NEXT SHEET

RESPONSE	NUMBER	PERCENTAGE
Extremely Likely	114	76.5%
Likely	20	13.5%
Neither Likely nor Unlikely	2	1.5%
Unlikely	2	1.5%
Extremely Unlikely	10	6.0%
Don't Know	1	1.0%

Total Responses:

Respondents Extremely Likely or Likely to recommend: 134 89.9%

METHOD OF COLLECTION

Handwritten	0	0.0%
Telephone call	0	0.0%
Tablet/kiosk	0	0.0%
SMS/text message	147	98.5%
Smartphone app or online	0	0.0%
Other	2	1.5%