

## NHS ENGLAND FRIENDS & FAMILY TEST QUESTIONNAIRE

GP PRACTICE NAME:

Beeston Village Surgery

GP PRACTICE CODE: B86667

B86667

MONTH OF RETURN: September 2019

Question 2: In the box below, please enter the text which your Practice uses for Question 2:

Thinking about your response to this question, what is the main reason why you feel this way?

PERCENTAGES WILL APPEAR BELOW AND UPDATE WHEN PATIENT RESPONSES ARE ENTERED ON THE NEXT SHEET

RESPONSE	NUMBER	PERCENTAGE
Extremely Likely	153	81.0%
Likely	24	12.0%
Neither Likely nor Unlikely	3	1.5%
Unlikely	0	0.0%
Extremely Unlikely	8	4.0%
Don't Know	1	0.5%

**Total Responses:**

**Respondents Extremely Likely or Likely to recommend: 166 100.0%**

**METHOD OF COLLECTION**

Handwritten	1	0.5%
Telephone call	0	0.0%
Tablet/kiosk	0	0.0%
SMS/text message	187	99.0%
Smartphone app or online	1	0.5%
Other	0	0.0%