



Welcome to Spring's edition of the Trinity Medical Centre newsletter

Trinity Medical Centre recently began using PATCHS, a new system to help our patients

DO NOT USE PATCHS FOR MEDICAL EMERGENCIES

What is PATCHS?

PATCHS is an online consultation service that allows you to quickly and easily access GP services online. All you have to do is answer a few simple questions and PATCHS will get you the help you need quickly.

patches

How Do I access PATCHS?

To access PATCHS, visit our website at www.tmcwakefield.co.uk and scroll down on the home page till you see a banner for PATCHS. Once you click this, you will be asked to enter your email address and set a password.



PATCHS allows 24 hour, 7 days a week contact with the surgery.

You can send messages, requests, enquiries and change your details.

Choose the appropriate option and we will respond as quickly as possible during opening hours. Initial responses may be via online message or telephone, though face-to-face or telephone consultations will be arranged if needed.

CONTACT US

TELEPHONE US ON
 **01924 784 101**

EMAIL US AT
 **TRINITY.MEDICALCENTRE@NHS.NET**

 LIKE US ON FACEBOOK
WWW.FACEBOOK.COM/TMCWAKEFIELD

 FOLLOW US ON TWITTER
WWW.TWITTER.COM/TMCWAKEFIELD

 VISIT OUR WEBSITE
WWW.TMCWAKEFIELD.CO.UK



April 2023
**TRINITY
 MEDICAL
 CENTRE**
Quarterly Newsletter

AVOID THE 8AM SCRAMBLE

There are 2 types of appointment requests:

1 – **Same Day Requests:** For new problems or flare up of ongoing problems and help is needed on the day. This option will open on the day and is available online until 3.20pm and by telephone Monday to Friday, 8am until 6.30pm (except for Bank Holidays and T.A.R.G.E.T).

2 – **Routine Requests:** For new problems, flare up of ongoing problems and follow up appointments, when help can wait for up to a few days. This option is available via PATCHS 24 hours a day, 7 days a week and by telephone Monday to Friday, 8am until 6.30pm (except for Bank Holidays and T.A.R.G.E.T).

T.A.R.G.E.T

Time For Audit Research Governance Education and Training

The next closure dates are:

- 19 April 2023
- 17 May 2023
- 21 June 2023

We close the surgery one afternoon per month (except August & December) to allow staff protected time to learn, develop and review practice.

The surgery will close from 12pm and will reopen the next morning.

If you require medical assistance whilst we are closed please call 01924 784101 for GP Care who are available until 9.30pm.

Please call NHS 111 after 9.30pm.
 In the case of an emergency call 999

MONDAY	8:00 to 18:30
TUESDAY	8:00 to 18:30
WEDNESDAY	8:00 to 18:30
THURSDAY	8:00 to 18:30
FRIDAY	8:00 to 18:30
SATURDAY	Closed
SUNDAY	Closed



When we are closed help is available 7 days a week by calling the practice number, 01924 784101, you will be connected to GP Care who are open evenings until 9.30pm, weekends and Bank Holidays. Outside of GP Care opening hours you will be advised to call NHS 111.

In the case of an emergency call 999



AIRMID Mobile App

Did you know?

You can contact us and order prescriptions using our AIRMID app.



Have Your Say

Patient

Participation Group (PPG)

Any of our patients can join our PPG.

If you are interested in joining the group or would like further information please email us at

trinity.medicalcentre@nhs.net

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