GP Patient Survey – July 2017 Dr DP Diggle & Dr RE Phillips

85% say the last GP they saw or spoke to

89% say the last GP they saw or spoke to

89% say the last GP they saw or spoke to

was good at explaining tests and treatments

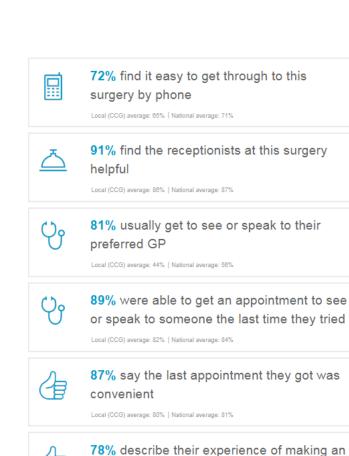
was good at giving them enough time

Local (CCG) average: 85% | National average: 86%

Local (CCG) average: 88% | National average: 89%

Local (CCG) average: 84% | National average: 86%

was good at listening to them



appointment as good

Local (CCG) average: 68% | National average: 73%

Local (CCG) average: 67% | National average: 64%

Local (CCG) average: 80% | National average: 58%

too long to be seen

82% usually wait 15 minutes or less after

77% feel they don't normally have to wait

their appointment time to be seen





85% would recommend this surgery to

someone new to the area

Local (CCG) average: 76% | National average: 77%