

## Dr D P Diggle and Dr R E Phillip

With effect from 1<sup>st</sup> August 2014 our Practice will no longer be accepting repeat prescription requests from Chemists.

This decision has been made in the interest of patient safety.

The new options available to you are:

1, You can call the surgery on 01977-644850 at any time between 10.00am and 6.30pm, Monday to Friday, to order your prescription. This can still be collected from the surgery by the chemist of your choice.

*Please allow at least 48 hours for your prescription to be ready to collect or to reach the chemist.*

2, You can also sign up to the Electronic Prescription Service (EPS), you will still need to call the surgery each time you need to order your prescription but this will be sent electronically to the chemist of your choice.

*Please allow at least 48 hours for your prescription to reach the chemist.*

3, If you suffer from a long term condition which is effectively managed by regular medication then speak to one of our Doctors or our Nurse Practitioner about NHS Repeat Dispensing.

This option sends 12 months' prescriptions to the chemist of your choice and there will be no need for you to order your repeat items each month.

You will still need to call us if you require items that are not on your repeat medication list.

If you have any queries please speak to one of our reception staff who will be happy to assist. Thank you.