**Minutes of Appletree PPG Meeting 80**

**25th January 2023, 6.30pm – 8.30pm**

**Attendees: George Newton (Chair) David Greatorex (Deputy Chair), John Rowland (Deputy Chair),**

**David Nove, John George, John Beavis, Sue Morris, Sandra Zydzienoswki, Susan King**

**From Appletree: Lianne Burke (PM), Karl Anderson (GP Partner)**

**Apologies: Jeanie Robinson, Evelyn Nove**

**Opening and welcome**: George N welcomed everyone to the 80th PPG meeting.

1. **Present and apologies**: see above
2. **Matters arising:** NTR

**Standing Items:**

1. **Minutes of previous meeting** (Oct 2022)

Approved by DN & JG

1. **Nomination of office.**

Any nominations for Chair or Deputy Chair are to be sent to Lianne Burke. George Newton, David Greatorex & John Rowlands all offered to stand again, if no other suitable candidate comes forward.

1. **Action Plan**

**PATIENT SURVEY**



In November Lianne Burke presented the results of the Patient Survey (above). The PPG members were requested to think about areas raised in the survey and where the PPG could offer help/support. Lianne felt that the Patient Survey demonstrated that there is a lack of understanding from patients of the services Appletree offers. Therefore, one of the areas to focus on could be communication and age demographic to target. It was decided that a sub-group meeting should be organised to create an action plan. George Newton, John Rowlands, John Beavis & John George volunteered to be part of this subgroup. Lianne Burke to organise meeting.

1. **Other patient representative bodies (as appropriate)**

Good Neighbourhood Project has now disbanded. Sandra Zydzienowski informed the group that there is a new charity called ***Helping Hands*** and Sandra agreed to be the representative from this group. This is to be added as a standing item on the agenda.

1. **PPG recruitment drive**

George Newton has had no further communication with Ecclesbourne School. The Sub-group decided this is an area they could also focus on when reviewing the PPG Action Plan.

1. **Appletree Update**

* **Ruth Hewitt** is planning her retirement from the Partnership in early May. Although not yet confirmed, she is hopeful to remain working as a salaried GP for Appletree.
* **Safe Working** – over the past two months the demand on GP appointments has been higher than what is deemed safe by the British Medical Association (BMA), due to the outbreak of Step A & Flu. It is often the case that the triage GP was hitting the safe number of patients that the BMA recommended by lunchtime. Many surgeries across Derbyshire decided to divert patients to 111 or A&E when demands was at its peak. If the demand had continued at this unsafe level, Appletree may well have needed to consider this approach, but fortunately its seems we are over the worse.
* **New PCN Staff** (staff shared across the 4 PCN practice):
  + Last PPG Lianne advised that Karen Jarman – Mental Health Practitioner (MHP) had been employed. Karen's appointments have been in great demand, so a further MHP Andrew Glaves has been employed and interviews are underway for a third.
  + Dan Walters – Digital Transformation Lead.
* **Extended Access** – Appletree offers medical services in core hours 8.00am-6.30pm. The PCN are contracted to offer these services in Extended Access eg. Evenings between 6.30pm-8.00pm and all-day Saturday. Originally the extended access was being offered at Babington Hospital but unfortunately the building proved unfit for purpose. Consequently, an evaluation of all four practices was completed by the PCN Managers and Whitemoor Medical Centre in Belper approved as the PCN location plus a clinic once a month from Arthur Medical Practice in Horsley. A variety of appointments are being offered to all patients registered within the Belper PCN (Appletree Medical Practice, Arthur Medical Centre, Riversdale Surgery & Whitemoor Medical Practice) ranging from…..
  + Ear Syringing
  + NHS Health Checks
  + Wound Care
  + Diabetic reviews
  + Asthma reviews
  + Smear tests
  + GP appointments
  + Advanced Clinical Practitioner appointments
  + Mental Health Practitioner appointments
  + Medication Reviews
  + Counsellor
  + Social Prescriber

Although this service is in its infancy, the plan is to expand the services offered.

**Other Items:**

**Any other business. NTR**

**NEXT MEETING: WEDNESDAY 26th APRIL 2023**