

Minutes
Appletree PPG Meeting 70
25th Sept 2019
7.00pm – 8.30 pm at the Duffield Surgery

Attendees: George Newton (Chair), Elizabeth Reed, John Lound, Paul Wiggins, Margaret Raw, John Beavis, John Raw, Sue Morris, Judith Allen; Marian Chesters, Wendy Palmer, David Greatorex

From Appletree: Dr Helen Fenwick; Stephen Leather PM

Apologies: Jason Holdcroft-Long; Lizzie Paish; John Rowlands; David Nove; Paul Wiggins; Suzannah Macken-Mitchell

1. Opening and welcome: GN welcomed everyone and asked attendees to introduce themselves.

2. Present and apologies: As above

Standing items:

3. Minutes of previous meeting (31st July 2019): Approved. Nb Judith Allen had been in attendance.

4. Matters arising: not included elsewhere on agenda

- **Post meeting note:** SM-M advised Little Eaton Carnival committee meeting on Oct 19th and will consider PPG proposal to hold meeting in the village during Carnival Week/ possible venue.

5. Action Plan

- **PPG Notice Board:** SWL once again reminded the PPG that this facility is available for the Group to make use of.
- PPG Patient Survey – working party update: GN advised that the working party had met and devised a new survey focussing on new digital channels and asking patients about their awareness and willingness to use such services. Proposed methods of delivery include online surveys (Survey Monkey); in practice and via family and friends.

6. Carers' Forum report

- ER reported that, following practice mailing, the last meeting of the Forum had seen a great improvement in the number of attendees with many new faces. Opportunity had been taken to discuss with those present how they would like to proceed and as a result Age UK will be attending the next meeting on Oct 2nd to provide insight into the funding availability for Care Home placements. The DPC continue to provide the Weston Centre free of charge and it is planned to hold meetings there on the first Tuesday of alternate months.
- ER will be attending a Healthwatch meeting focussing on the needs of home Carers.
- GN asked for appreciation to be minuted for Sarah Lakin's (Appletree) admin support of the Forum.

7. Other patient representative bodies (as appropriate)

- **Good Neighbour Project:** JR updated the PPG on the work of the GN project. There has been much good feedback from the GNs' Week in March 2019 and a second week is planned for 23rd – 29th March 2020. Following Local Government elections a change in councillors has not affected the Duffield Parish Council's (DPC) support of the project – Chris Short is now the DPC representative on the steering group. JR described the new initiative Visitors in Emergency and the liability insurance cover being provided by the DPC. PPG members voiced concern that those involved should have DBS checks in place.

- **Next meetings of the GN Project:** Jan 9th 2020; Feb 13th; Mar 12th.

8. Appletree update – latest news from the Practice incl.

- **Belper Primary Care Network (PCN) – update:** The PCN is developing, with the Board meeting monthly to progress service delivery at scale across Belper. The PCN have recently advertised the first clinical role to be PCN funded – clinical pharmacist, and this will shortly be followed by a Social Prescriber appointment. With effect from 1st April 2020 the PCN will start to become the principle commissioned vehicle for Belper with practices being “sub-contracted” to deliver services. It is not envisaged that patients will see much change in the delivery of existing services but new service, bespoke to the Belper patient population will start to be funded and brought on line over time.
- **Flu campaign 2019-20:** The first Sat am clinic was very busy, due largely to the unavoidable reduction of the number of vaccinators from 4 to 3. The next two clinics are on Oct 5th and 19th and PPG members are welcome to be in attendance to promote the Group and help with crowd control.
- **Staff update:** Dr Karl Anderson, currently Salaried GP at Appletree has accepted an invitation to become a GP Partner with effect from 1st Oct 2019.

Other items:

9. Digital Services: development of online access to GP services

SWL explained that the development of digital-based services are a major part of the Health Secretary’s plans for the NHS and primary care. Mobile services such as online booking, prescriptions and medical records are already available. Plans are to extend into algorithm-based email and video consultations. Full discussion ensued around suitability or otherwise of such delivery for large parts of our patient population; it was hoped that digital will not replace but complement existing forms of access and that personal face to face interaction will not be removed.

The Group watched a NHS promotional video regarding the recently launched NHS App.

10. Appletree Business Manager - recruitment update. The role has been advertised with closing date for applications 30th Sept 2019. First interviews will take place w/c 14th Oct; second interviews and planned appointment w/c 21st Oct. It is hoped to introduce the new Business Manager to the PPG at the January meeting.

11. Any Other Business:

- Following recent media coverage ER asked HF about the prevalence of patient dependency on opioid-based medication. HF advised that it certainly is present Appletree patients and is a consequence of the effectiveness of such drugs to deal with patients’ health problems albeit with the possible addictive side effects.
- JB asked if there was any news not in the public domain regarding Babington/ Belper health Centre developments. SWL advised that practice not aware of anything and all gone very quiet.

12. Date of next meeting – 27th Nov 2019

Close