



Summary Care Record Additional Information Patient FAQs

What is the Summary Care Record?

Your Summary Care Record will contain important information about any medicines you are taking, allergies you suffer from and any bad reactions to medicines that you have had. Giving health and social care staff access to this information can help them make better and safer decisions when caring for you in an emergency or when your GP practice is closed. Everyone will have a summary care record unless you have chosen to opt out.

What information is included in the Summary Care Record?

If you have a Summary Care Record it will contain important information about any medicines you are taking, allergies you suffer from and any bad reactions to medicines that you have had.

You may want to add other details about your care to your Summary Care Record. This will only happen if you ask for the information to be included. You should discuss your wishes with the healthcare staff treating you.

Who can see my Summary Care Record?

Only health and social care staff involved in supporting or providing your care can access your Summary Care Record. These:

- need to be directly involved in caring for you;
- need to have an NHS Smartcard with a chip and passcode (like a bank card and PIN);
- will only review the information they need to do their job.

Health and social care staff will ask your permission every time they need to look at your Summary Care Record. If they cannot ask you, for example if you are unconscious, they may look at your Summary Care Record without asking you. If they do this, they will make a note on your record to say why they have done so.

What are my choices with Summary Care Records?

You can choose not to have a Summary Care Record. If you don't want a Summary Care Record, please speak to your GP practice about opting out.

You also have the option to add additional information to your basic Summary Care Record.

Quicker **access** **diagnosis** **treatment**

What additional information can I add to my Summary Care Record?

You can add information such as illnesses, long term health conditions, operations, immunisations, your personal care preference and any legal decisions you have made about your care and how you would like to be treated, this may be to do with your wishes around resuscitation or at end of life.

Who can see this additional information?

Health and social care staff that treat you need your consent before they can see your summary care record and additional information. However, without this information the health and social care professional who treats you may not know your personal wishes and details about your medical history which does not allow them to treat you quickly and in the most appropriate way.

If you would like to share additional information in your Summary Care Record you need to give your consent, please speak to your GP practice who will arrange this for you, alternatively you can complete a consent form which can be downloaded from:-

ADD IN CCG WEBLINKS

Is it possible for me to see the information in my Summary Care Record?

Yes it is, you can ask your GP practice to arrange access to Patient Online to view your medical record or ask them to print out a copy of your Summary Care Record from its computer system.

Can I change information on my Summary Care Record?

You cannot change information written by healthcare staff, but if you see any errors or incorrect information on your records you should let your GP practice know. You can however ask for additional information to be added.

What processes are in place to ensure that my important information will not be lost?

No data will leave your GP practice. By law, everyone working in, or on behalf of, the NHS or Social Care must respect your privacy and keep all information about you safe. The NHS Care Record Guarantee for England and NHS Constitution sets out how the NHS should handle your records to protect your privacy.

If someone accesses your record unexpectedly – for example, if someone who doesn't usually treat you looks at your record – an alert will be sent to the organisations privacy officer. They will investigate and, if it is found that this was unreasonable, they will let you know.

Where can I get more information?

If you are online you can visit <https://digital.nhs.uk/services/summary-care-records-scr> or speak to your GP practice.