




Barwell & Hollycroft Medical Centres



 Striving together to deliver personalised patient centred care

A joint Newsletter for the Jersey Way Surgery in Barwell and Clifton Way Surgery in Hinckley.

Barwell & Hollycroft Practice News—Autumn '22 Issue



As Autumn approaches after such a hot summer we have to start thinking about preparations for those cold icy months. Sniffles and coughs are pretty well to be expected but as you know this time of year is one of the busiest for our GP surgeries. Don't forget your local Pharmacies who are also well placed to help with your winter needs.



Covid Autumn booster / Seasonal Flu Programme

The Surgery will commence our season flu programme Saturday 17th September. We are hoping for our first delivery of Covid vaccines W/C 12th September, all those eligible will be contacted. All those booked in to the flu clinics will be offered to have alongside their flu jab.

Telephone Appointment Consultations

We continue to offer 'on the day' telephone consultations daily with our: GP's / Advanced Nurse Practitioner / Paramedic (clinicians will differ on the day due to shift patterns/annual leave). We also have the support of our additional roles staff: Clinical Pharmacist & Pharmacy Technician / Physiotherapist / Mental Health Practitioner / Social Prescribers / Health & Wellbeing Coach. Since changing our systems to a telephone triage system this has allowed us to increase our appointment capacity by over 25% in the past 12 months alone. We are offering more appointments now than ever before and are working harder than ever before.

Call stats

Between May-end Aug Barwell & Hollycroft Medical Centres, with a staff force of 17 Receptionists, 3 Administrators, 9 General Practitioners, 1 Advance Nurse Practitioner, 3 Nurses and 2 Health Care Assistants have:

- Provided roughly 28,852 Appointments
- Issued roughly 1,239 MED3 (sick notes)
- Registered 446 new patients (total list size now over 14,300)

Along with our calls:

- May: inbound 13,045 outbound 6,923 = 19,968 total calls
- June: inbound 12,438 outbound 6,612 = 19,050 total calls
- July: inbound = 11,342 outbound 6,483 = 17,825 total calls
- August: inbound 12,643 outbound 7,652 = 20,295 total calls

To send articles via the surgery website <http://www.barwellmedicalcentre.co.uk> go to the 'contact us' section or bring suggestions to the surgery marked for the attention of Sarah.

#AskAboutAsthma week – 12-18 September

#AskAboutAsthma week encourages children, young people, and their families to understand how to best manage their asthma. Healthy London Partnership (HLP) has developed a [communications toolkit for Primary Care colleagues](#) containing social media assets, bulletin copy and campaign posters. For more information about the campaign, visit the [HLP website](#).



Organ donation week—19-25 September



Encouraging people to join the NHS Organ Donor Register and encourage people to share their donation decision.

Stoptober—October

Encouraging the nation's smokers to make a quit attempt for the month of October and beyond.



NHS Friends & Family Test

The NHS Friends and Family Test (FFT) was created to help service providers and commissioners understand whether patients are happy with the service provided, or where improvements are needed.

We would love to hear from you, if you've had a recent consultation.

Please follow the link— [Friends & Family Test - My Surgery Website \(mysurgeryintranet.co.uk\)](#)

Did you know that we have a Facebook page?

We share lots of useful information and practice updates on our page as well as our website.

<https://www.facebook.com/barwellandhollycroftmedicalcentres>





Anyone who has served in the British Armed Forces including National Service is welcome to the:

Older Veterans' Coffee Morning
At
The Green Rooms, Masonic Hall
St Mary's Road, Hinckley LE10 1EQ
10am to 12 noon
Second Wednesday Each Month

10 November 2021	08 December 2021	12 January 2022
09 February 2022	09 March 2022	13 April 2022
11 May 2022	08 June 2022	13 July 2022
10 August 2022	14 September 2022	12 October 2022

Veterans aged 50+ and their families/carers are welcome to come and share refreshments and good company.

For more information contact Jill Bindley: 0773 983 0859 or Owen Jones: 0773 882 0948
E: joiningforces@ageukleics.org.uk

THE ARMED FORCES COVENANT FUND TRUST



Need support for yourself?
If you care for somebody else...
Then our group is here for you!
You are important too!
~ Meet other carers
~ Have a cuppa and a chat
~ Enjoy group activities
Have your say, we listen!

Venue: Earl Shilton Community House
Weekly day time drop in: Fridays 1pm-3pm
Evening get together:
2nd Tuesday of the month 7pm-8:30pm
Also available:
Facebook & Whatsapp confidential support
Group contact no: 07432889790
Group email: Timeout4carers@gmail.com

Local Weekly Coffee Mornings

St Mary's Church, Barwell – Coffee Morning open each Thursday 10am – 12pm

Barwell Methodist Church – Coffee Morning open Wednesdays 10.30am to 12pm and Saturdays 10am – 12pm