

A joint Newsletter for the Jersey Way Surgery in Barwell and Clifton Way Surgery in Hinckley.

Striving together to deliver personalised patient centred care

Barwell & Hollycroft Practice News— Autum '21 Issue



As Autumn approaches after such a glorious summer we have to start thinking about preparations for those cold icy months. Sniffles and coughs are pretty well to be expected but as you know this time of year is one of the busiest for our GP surgeries. Some of us remember the days when we booked an appointment with "our" doctor or even sat and waited in the surgery to see the doctor without even booking an appointment. Things have changed. This is not solely due to pandemic but also due to overall demand on the service. We have to therefore think a little differently and aim to see the best person who can address our needs which may not be the GP.

Practices now have more nurses, ANP's (Advanced Nurse Practitioners) and Paramedics who are well qualified and up to date with new treatments. To help with seeing the most appropriate person when you telephone the Receptionist will ask about what is wrong with you. In the meantime don't forget your local Pharmacies who are also well placed to help with your winter needs. Now start thinking sunshine and brighten up those winter days.



Covid Vaccination Programme

We, along with mass vaccination hubs, have successfully vaccinated over 9,900 (71%) with their 1st Covid vaccination. Over 9,100 (65%) have received their 2nd Covid vaccination and over 1,000 (7.5%) have received their 3rd dose (boosters).

For more information on booking an appointment at a booking site, please visit: https://www.leicestercityccg.nhs.uk/my-health/coronavirus-advice/coronavirus-vaccine/big-vaccination-weekend/

Flu Vaccination Programme

Despite the troubles getting hold of the Flu vaccine, due to the national shortage of drivers, our flu campaign is progressing well. We have successfully held 2 Saturday flu clinics and visited our local care home/housebound patients to offer the flu vaccination.

Telephone Appointment Consultations

We are aware the media has created a frenzy within the general public regarding face-to-face appointments within General Practice, the Practice has and will continue to see patients face-to-face when clinically necessary. Since changing our systems to a telephone triage system this has allowed us to increase our appointment capacity by over 25% in the past 12 months alone. We are offering more appointments now than ever before and are working harder than ever before as well as delivering 75% of all Covid vaccinations with no additional staff.

Local Weekly Coffee Mornings

St Mary's Church, Barwell – Coffee Morning open each Thursday 10am – 12pm

Barwell Methodist Church – Coffee Morning open Wednesdays 10.30am to 12pm and Saturdays 10am – 12pm

Hidden Heroes "Cometh the hour"

June '2021—Awarded to Barwell & Hollycroft Medical Centres for outstanding performance during the Covid-19 Pandemic.

To send articles via the surgery website http://www.barwellmedicalcentre.co.uk go to the 'contact us' section or bring suggestions to the surgery marked for the attention of Sarah.



Social Prescribers and Primary Care Networks (PCN)

There are changes taking place in the NHS with the introduction of Primary Care Networks (PCN's). These are groups of surgeries that have been identified as having a combined patient number of between 30,000 and 50,000. Our practice belongs to a PCN called *FosseWay* PCN which is made up of; Barwell & Hollycroft Medical Centres, Burbage Surgery, Orchard Medical Centre—Broughton Astley & Old School Surgery—Stoney Stanton. As part of this scheme NHS England have provided money to employ social prescribers. The role of the Social Prescriber will be to help deal with non-medical issues the patients have. Our social Prescribers are: Louise Locke & Di Beste. In addition we have Clinical Pharmacists Lesley Galvin, Nikesh Karia & Davinder Sandhu along with our Pharmacy Technician Katie Greenbank –welcome all.

Barwell New Build

The Practice's team have drawn up plans for the new build, these have been available to view via or website or practice. We are currently trying to obtain planning permission before we can take the project to its next stage.

Appointment Stats

In September 2021 Barwell & Hollycroft Medical Centres, with a staff force of 14 Receptionists, 3 Administrators, 9 General Practitioners, 1 Advance Nurse Practitioner, 3 Nurses and 2 Health Care Assistants have:

- Provided 6466 Appointments
- Issued 9806 Prescriptions
- Issued 181 MED3 (sick notes)
- Referred 374 patients (onto secondary care for further investigations/management
- Processed 6988 Letters
- Actioned and filed 2263 Pathology Reports (blood tests, x-rays, scans etc.)
- Processed 8008 patient related tasks/queries
- Registered 130 new patients (total list size now over 14,000

Older Veterans Coffee Morning

Anyone aged 50+ who has served in the British Armed Forces, including National Service, is welcome to the Older Veterans Coffee Morning at The Green Rooms in Hinckley, which take place from 10am to 12 noon on the second Wednesday of every month. Families/carers are also welcome to enjoy refreshments and a warm welcome.

Contact Jill Bindley on 07739 630659 or Owen Jones on 07738 820948 for more information.



WORK IN PROGRESS