

Barwell & Hollycroft Medical Centres



Striving together to deliver personalised patient centred care

A joint Newsletter for the Jersey Way Surgery in Barwell and Clifton Way Surgery in Hinckley.



Barwell & Hollycroft Practice News—Spring '23 Issue



It's getting milder outside, spring is in the air and the dark, damp days of Jan are behind us. As we pull out of the cold winter months and welcome Spring we can look forward to the lighter days of 2023.

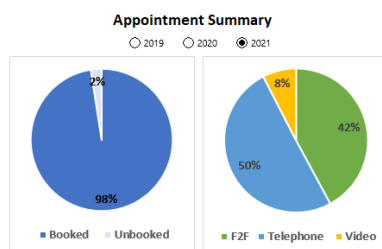
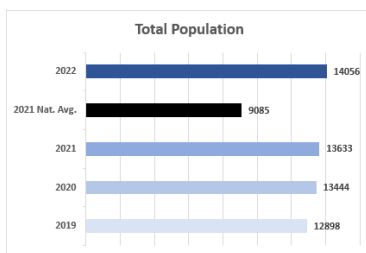
Upcoming closed for training dates:

Wednesday 15th February 1pm-6:30pm, Thursday 23rd March 1pm-6:30pm



Telephone calls and appointments: We continue to offer 'on the day' telephone consultations with our: GP's / Advanced Nurse Practitioner / Paramedic (*clinicians will differ on the day due to shift patterns/annual leave*). We also have the support of our additional roles staff: Clinical Pharmacist / Pharmacy Technician / Physiotherapist / Mental Health Practitioner / Social Prescribers / Health & Wellbeing Coach. Since changing our systems to a telephone triage system this has allowed us to increase our appointment capacity by over 25% in the past 12 months alone. We are offering more appointments now than ever before and are working harder than ever before.

In December our total inbound calls were: 12,384, November inbound calls were: 13,158 and October inbound calls were: 13,686. December '22 we had an audit completed on our appointments, below are these results:



Appointments Offered				
	2019	2020	2021	2022 (11m)
GP's	42443	44181	45549	44150
Nurse's	41905	38796	39744	42920
Other HCP	245	1121	13304	12173
Total	84593	84098	98597	99243

Extended access: We are now able to book into out-of-hours hubs at The Centre Surgery in Hinckley and Newbold Verdon Practice. These appointments are available to book Monday-Friday 6:30pm-8pm and Saturdays 8am-5pm. These can be for GP/ANP appointments, blood appointments, health and well-being coach.

Covid vaccinations: We are now coming to the end of our vaccination programme and alongside the vaccination hubs have successfully vaccinated over 73% of our patients.

To send articles via the surgery website <http://www.barwellmedicalcentre.co.uk> go to the 'contact us' section or bring suggestions to the surgery marked for the attention of Sarah.



Time To Talk Day—3rd February 2023

Getting people to talk about mental health and by doing so help change lives.

National No Smoking Day – 9th March 2023

Help encourage as many smokers as possible to quit on No Smoking Day by organising your own event.



On Your Feet Britain —27th April 2023



Workers across Britain unite together and participate in a variety of fun and simple activities to #SitLess and #MoveMore at work.

Deaf Awareness Week – 2-8 May 2023

The aim of Deaf Awareness Week is to raise awareness of hearing loss in the UK and its impact on people's lives.



NHS Friends & Family Test

The NHS Friends and Family Test (FFT) was created to help service providers and commissioners understand whether patients are happy with the service provided, or where improvements are needed.

We would love to hear from you, if you've had a recent consultation.

Please follow the link— [Friends & Family Test - My Surgery Website \(mysurgeryintranet.co.uk\)](https://mysurgeryintranet.co.uk)

Did you know that we have a Facebook page?

We share lots of useful information and practice updates on our page as well as our website.

<https://www.facebook.com/barwellandhollycroftmedicalcentres>



Anyone who has served in the British Armed Forces including National Service is welcome to the:

Older Veterans' Coffee Morning
At
The Green Rooms, Masonic Hall
St Mary's Road, Hinckley LE10 1EQ
10am to 12 noon
Second Wednesday Each Month

10 November 2021	08 December 2021	12 January 2022
09 February 2022	09 March 2022	13 April 2022
11 May 2022	08 June 2022	13 July 2022
10 August 2022	14 September 2022	12 October 2022

Veterans aged 50+ and their families/carers are welcome to come and share refreshments and good company.

For more information contact Jill Bindley: 0773 983 0859 or Owen Jones: 0773 882 0948
E: joiningforces@ageukleics.org.uk

THE ARMED FORCES COVENANT FUND TRUST

Need support for yourself?
If you care for somebody else...
Then our group is here for you!
You are important too!
~ Meet other carers
~ Have a cuppa and a chat
~ Enjoy group activities
Have your say, we listen!

Venue: Earl Shilton Community House
Weekly day time drop in: Fridays 1pm-3pm
Evening get together:
2nd Tuesday of the month 7pm-8:30pm
Also available:
Facebook & Whatsapp confidential support
Group contact no: 07432889790
Group email: Timeout4carers@gmail.com

Local Weekly Coffee Mornings

St Mary's Church, Barwell – Coffee Morning open each Thursday 10am – 12pm

Barwell Methodist Church – Coffee Morning open Wednesdays 10.30am to 12pm and Saturdays 10am – 12pm