



Barwell & Hollycroft Medical Centres

Striving together to deliver personalised patient centred care

A joint Newsletter for the Jersey Way Surgery in Barwell and
Clifton Way Surgery in Hinckley.

Barwell & Hollycroft Practice News—Spring 22 Issue



It's getting milder outside, spring is in the air and the dark, damp days of Jan, Feb and March are behind us. As we pull out of the cold winter months and welcome Spring we can look forward to the lighter days of 2022.

Telephone Appointment Consultations

We are aware the media has created a frenzy within the general public regarding face-to-face appointments within General Practice, the Practice has and will continue to see patients face-to-face when clinically necessary. Since changing our systems to a telephone triage system this has allowed us to increase our appointment capacity by over 25% in the past 12 months alone. We are offering more appointments now than ever before and are working harder than ever before as well as delivering 75% of all Covid vaccinations with no additional staff.

New Barwell site update

We can now confirm the site has been purchased and the planning secured. Hopefully the work will commence April 2022 with our 'move in' date provisioned for April 2023.

Appointment Stats

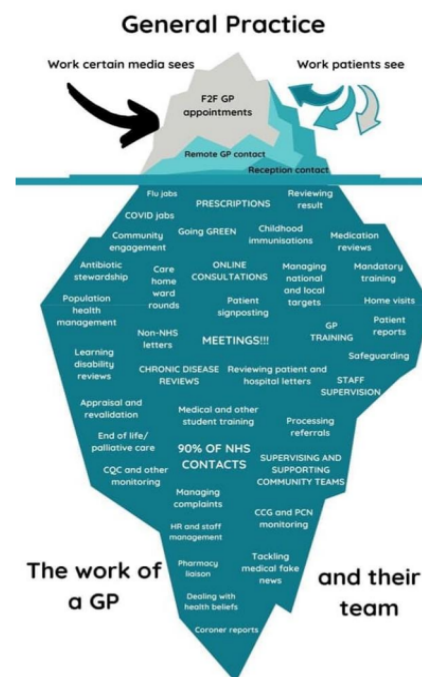
December 2021—March 2022 Barwell & Hollycroft Medical Centres, with a staff force of 14 Receptionists, 3 Administrators, 9 General Practitioners, 1 Advance Nurse Practitioner, 3 Nurses and 2 Health Care Assistants have:

- Provided 16,813 Appointments
- Issued 481 MED3 (sick notes)
- Referred 1,096 (onto secondary care for further investigations/management)
- Registered 207 new patients (total list size now over 14,000)

NHS Ratings & Reviews

Statistics – 1st Jan 2022 – 31st Mar 2022

Organisation Type	No of reviews	No of responses	Response rate
Clinics	1277	997	78.07%
Independent providers	606	445	73.43%
Hospitals	2496	1797	72.00%
Trusts	268	159	59.33%
GP surgeries	6677	3724	55.77%
Dentists	5111	2090	40.89%
Opticians	141	31	21.99%
Pharmacies	1231	243	19.74%
Care providers	78	6	7.69%
Total	17885	9492	53.07%



To send articles via the surgery website <http://www.barwellmedicalcentre.co.uk> go to the 'contact us' section or bring suggestions to the surgery marked for the attention of Sarah.

Mental Health Awareness week

Mental Health Awareness week will be between **9-15 May 2022**.

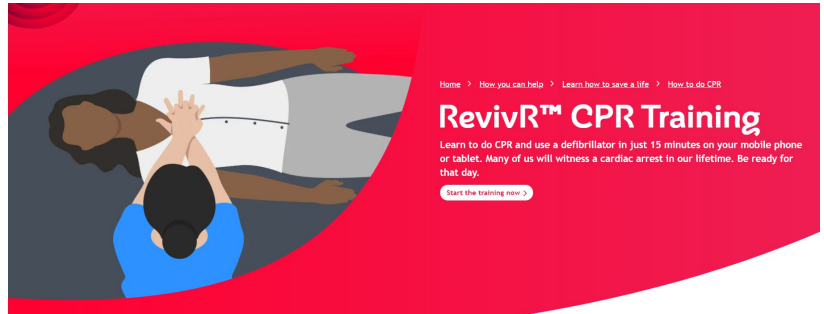


The Mental Health Foundation will be exploring the experience of loneliness and the effect on mental health. Loneliness affects millions of people in the UK every year and is a key driver of poor mental health. The Foundation's Mental Health in the Pandemic research has found that loneliness has been exacerbated by the Covid pandemic. For more information, please visit: <https://www.mentalhealth.org.uk/>

RevivR CPR Training



The British Heart Foundation are providing quick, simple and free CPR training. For more information please visit: <https://www.bhf.org.uk/how-you-can-help/how-to-save-a-life/how-to-do-cpr/learn-cpr-in-15-minutes>



Did you know that we have a Facebook page?

We share lots of useful information and practice updates on our page as well as our website. <https://www.facebook.com/barwellandhollycroftmedicalcentres>



Meet the new staff

Over the past 3 months we've had some additions to our ever growing team. We welcome: Jack (Reception), Corianne (Reception) & Tracy (Reception). Along with our newly appointed PCN staff members Tarwanza (Mental Health Practitioner) & Gemma (Physiotherapist). Tarwanza will be working at the surgery on Mondays and Gemma will be working with us twice weekly.

Older Veterans Coffee Morning

Anyone aged 50+ who has served in the British Armed Forces, including National Service, is welcome to the Older Veterans Coffee Morning at The Green Rooms in Hinckley, which take place from 10am to 12 noon on the second Wednesday of every month. Families/carers are also welcome to enjoy refreshments and a warm welcome.

Contact Jill Bindley on 07739 630659 or Owen Jones on 07738 820948 for more information.

JOINING FORCES Leicester Shire & Rutland **ageUK**

Anyone who has served in the British Armed Forces including National Service is welcome to the:

Older Veterans' Coffee Morning
At
The Green Rooms, Masonic Hall
St Mary's Road, Hinckley LE10 1EQ
10am to 12 noon
Second Wednesday Each Month

10 November 2021	08 December 2021	12 January 2022
09 February 2022	09 March 2022	13 April 2022
11 May 2022	08 June 2022	13 July 2022
10 August 2022	14 September 2022	12 October 2022

Veterans aged 50+ and their families/carers are welcome to come and share refreshments and good company.

For more information contact Jill Bindley: 0773 983 0859 or Owen Jones: 0773 882 0948
E: joiningforces@ageukleics.org.uk

THE ARMED FORCES COVENANT FUND TRUST

TIME OUT

Need support for yourself?
If you care for somebody else...
Then our group is here for you!
You are important too!
~ Meet other carers
~ Have a cuppa and a chat
~ Enjoy group activities
Have your say, we listen!

Venue: Earl Shilton Community House
Weekly day time drop in: Fridays 1pm-3pm
Evening get together:
2nd Tuesday of the month 7pm-8:30pm
Also available:
Facebook & Whatsapp confidential support
Group contact no: 07432889790
Group email: Timeout4carers@gmail.com

Local Weekly Coffee Mornings

St Mary's Church, Barwell – Coffee Morning open each Thursday 10am – 12pm

Barwell Methodist Church – Coffee Morning open Wednesdays 10.30am to 12pm and Saturdays 10am – 12pm