

Barwell & Hollycoft Quarterly PPG Meeting 22/11/2023

Location: F2F Meeting at The George Ward Centre

Attendees: Sarah, Luci, Claire wood, Mr & Mrs Sutton, Steph Owen – PCN care coordinator, Lynda & Alan Plumpton, Lynn, Angeline Jones, Mavis Lindey, Stuart Teasdale, Mary, Ray Jackson, Tracy Underwood – time out group. Diane Whiteman, Kath Greenwell. And GUEST SPEAKERS Janet Kavanagh, Geoff Whitelocks – Parkinsons UK

1. Welcome
2. Apologies for any absences – Harry Chesterton
3. PPG presence on practice website – need to update, updates with PPG minutes, any suggestions we can have a look.
4. Notice to quit discussion practices across the area are part of the Local Medical Committee (LMC). How we get funding commission from NHS passed down through integrated care board (ICB). At the minute practices, for years have said running at a loss for running our phlebotomy appointment. Funding for this hasn't been reviewed since 2016. Being paid £11 per hour to provide 10 appointments per 1000 patients per week. Barwell and Hollycoft have 14,500 patients. Charging us £900 deficit to run this service. This is locally. We have asked for the ICB to investigate funding, they said they cannot deal with this at the moment and not communicating with LMC. Some practices are closing doors and not offer service as cannot keep up. Each practice need to think if they can afford to keep doing this. LMC will hold the 'notice to quit' until any further action. There is a low risk this may come into affect.
 - What would be the impact?
 - SG – depending who the provider is. Cannot see ICB finding someone else to do what we do
 - TU - Can these apps be linked together? Hosp forms given to patient to get GP to do
 - SG – we do try and link together, Hospitals are very different provider. Where it comes, we try and do together. We use a system called ICE where hospitals can also see.
 - CW – nothing decided by April 2024.
 - SG – they are fast tracking this due to phlebotomy and minor surgery like joint injections.
 - AP – long term, what is the affect on the long term being built in Hinckley? Community diagnostic centre
 - SG – depends where you're registered and whether they offer the service of bloods. If after 1st April and we have the contract for this too we will continue
 - AP – can you decide where they have these services?
 - SG – yes, if we have the training we can do in house – i.e., minor surgery like joint injections.
 - CW – on block contract not paid per patient so not additional funding into practice.

- - are the media aware of problem?
- SG – unsure, it’s taken a long time to get here. We need to see if practices move together. With payments, unlikely we will drop phlebotomy.
- AP – any benefit for PPG being part of the letter towards the ICB? Important for LMC to hold
- SG – come back to next agenda to see where we are as just discussing internally
- LP - Once submitted can you withdraw?
- SG -yes
- CW – once ball rolling, hard to stop.
- SG – we will need to discuss in practice if we can survive in order to provide the service with
- LP – should be priority
- SG – yes, ICB should understand as important service we need to keep running. We’re fighting for it. Staff are amazing and squeeze in 2.5 minutes for urgent bloods. We don’t want to lose amazing staff.

5. HMC & BMC builds

Barwell, last meeting we spoke about bats and environmental issues. Bats have gone. Builders have demolished the barn. Hiccup with survey and soil testing when buying the property, when started digging issues came up and soil being taken off site. All systems go. Don’t think it will hugely impact the timeline as we accounted for snags.

Hollycroft, Section 106 money (local builders have to put money in for GP schools etc). We had money earmarked, we’ve had some plans re-drawn as previous plans lapsed. Council and ICB are asking for a miracle. We’ve had new plans drawn up, Bloor said we would get money in one go rather than dribs and drabs but last update have said money will be dribs and drabs – unable to build like this. Currently on hold

TP – how does this affect number of patients able to go up

SG – this will go up, without the room, this can take a pressure. We want the extension and minor surgery. We are signing new contract with owner of building, has paid for decor but they don’t want to put money into themselves and want to wait for the NHS.

AP – does he have any say in the extension?

SG – no because it’s NHS money. NHS have certain specifications to hit.

TU – as they changed their mind, how can they do that?

SG – it can all change within days/weeks. Not keen on knocking building down for 2 rooms.

TU – who puts the pressure on council for this?

SG – we’re in Lib dems newsletter. We have an impact locally. Friends locally. ICB pushing. They have a good team for S106 within the ICB.

AP – friendly councillor? Still involved

SG – yes

TU -can we all speak to the friendly councillor?

SG - he is helping lots. He’s on it

AP – is the plan, flu clinics in the new build?

SG -yes that is the plan, end of Aug hoping to be in. partners taken out loan to help fund.

AP – how long do you expect to run both Barwell builds?

SG- we cannot run phones and computers from both sites, IT will not stock it. Going to have to do overnight

LP – any help needed?

SG – any help would be appreciated. Will give reports as we go through. Once we can walk around we can go

JK – as an outsider, feels good to know what's going on at the inside. Some GP doesn't have them. Think it's good.

6. Parkinsons awareness with Janet Kavanagh ****Guest speaker****

Will give out leaflets. Last meeting had 68 members. Group wants to educate about Parkinsons and help available. Raised over £6000. Members don't have to pay. 74 people going to Christmas meal with all.

7. Any Other Business, including topics introduced by the chair/group

Alan nominated for the 'making a difference awards' congratulations

Goes to another stage, goes to the aware ceremony 30th nov. Have meal together.

Well deserved nomination.

AP – run a telephone befriending service has 32 befrienders. Mentally and physically.

Chatty chairs – started with 4 have 19 Tues 1pm. George ward. Half seated gentle exercise other half is cup of tea and biscuits. HBC agree to run it, covered for year.

Community diagnostic centre Hinckley – replaces Hinckley Hospital – link if you want to follow planning. Delays which are becoming more expensive, need to prove cost effective. Waiting/cleared for electricity board – cut off physio building. Physio to move to Hinckley Hub.

8. Date of next meeting: TBC, February – change of time, evenings

If you are unable to attend please contact:

Luci – luci.garratt@nhs.net

Attachments to send:

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Next meeting –TBC February

Actions:

LG – add phlebotomy to next agenda

SG – keep in touch with PPG re phlebotomy if before next meeting