

NORTHFIELD MEDICAL CENTRE
PATIENT PARTICIPATION GROUP MEETING
Wednesday 20th January 2021, 12.00 noon, via Zoom

In attendance:

Jackie Collington (JC) – Chair, Mike Howkins (MH) – Secretary, Dr Anil Sood (AS), Marian Broomhead (MB) , Angela Hillyard (AH), Jen Fielding (JF), Jean Voller (JV), Libby Illingworth (LI – Medical Student) and Joy Franklin (JoyF).

Jackie Collington (JC) – Chair, welcomed all present to the fourth Northfield PPG meeting via Zoom. It was noted that this was the only practical way of holding a PPG meeting at present. JC especially welcomed Libby Illingworth to the meeting, as a medical student in training.

ITEMS		
1.	Apologies	Apologies for absence were received from Val Foster-Bains (VF), Shama Malik (SM) and Jenny Quilter (JQ) – it was noted that a batch of Covid-19 vaccine was expected and necessary arrangements were being made.
2.	Notification of items of A.O.B.	No items notified.
3.	Review of minutes of previous meeting held on Wednesday 21st October 2020	The minutes were agreed and all relevant matters were on the agenda.
4.	PPG Locality and Similar Meetings (any attendees)	No meetings recently attended.
5.	Northfield On-line	All appointment requests are currently being triaged to check on the relevant way to deal with each request.
6.	Northfield and operation under Covid-19 restrictions	Covid-19 vaccinations had started in late December 2020, using the venue of the Qube at Leicester Racecourse, Oadby. This was continuing with various dates after the initial session. The surgery was working through the various age ranges, initially using the Pfizer vaccine, then the Astra-Zeneca vaccine. Now looking at care homes – residents and staff. The delay in administering the second dose of the vaccine was noted. Dr Danny Jones was leading the project. Various methods had been used for contacting patients to offer vaccination appointments. In general patients had been positive and thankful when being offered vaccination slots at relatively short notice.
7.	NHS/DC/CCG Initiatives	Various pieces of information are being circulated with the relevant action taken.
8.	Flu Vaccinations	There had been good take-up with 50+ year olds and the general flu vaccination programme was running well.
8.	PPG Initiatives, including patients comments and suggestions	No issues raised. The situation seemed to be running satisfactorily.
9.	Surgery Issues and Staffing News	The surgery had been busy with Covid-19 and flu vaccinations, together with general work. It was not always easy to be sure about which staff would be in each day. Congratulations to all the staff who had been working excellently with the recent pressures. There had been two new members of staff, both pharmacy technicians, working across a family of practices. The physiotherapy service has been working well.

		Dr Jones has taken over from Dr Omand as the leader of the Primary Care Network (PCN)
10.	A.O.B.	No issues raised.
12.	Date of Next Meeting	The next meeting will be on Wednesday 21 st April 2021, 12.00 noon, by Zoom. There being no further business the meeting closed at 12.45 pm.

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Mike Howkins