

NORTHFIELD MEDICAL CENTRE (NMC)
PATIENT PARTICIPATION GROUP MEETING
Wednesday 21st April 2021, 12.00 noon, via Zoom

In attendance:

Jackie Collington (JC) – Chair, Mike Howkins (MH) – Secretary, Dr Anil Sood (AS), Marian Broomhead (MB) , Angela Hillyard (AH) and Jean Voller (JV).

Jackie Collington (JC) – Chair, welcomed all present to the fifth Northfield PPG meeting via Zoom. It was noted that this was the only practical way of holding a PPG meeting at present.

This meeting's question was what is the common name for tinea pedis? – athlete's feet or foot ringworm

ITEMS		
1.	Apologies	Apologies for absence were received from Val Foster-Bains (VF), Joy Frankin (JoyF), Jen Fielding (JenF) and Jenny Quilter (JQ).
2.	Notification of items of A.O.B.	No items notified.
3.	Review of minutes of previous meeting held on Wednesday 21st April 2021	The minutes were agreed and all relevant matters were on the agenda.
4.	PPG Locality and Similar Meetings (any attendees)	JC had attended a virtual area PPG and the minutes had been circulated. The issue of a recovery plan for primary care was noted as the plan to return to normal medical centre operation as soon as possible. It was thought that Northfield Medical Centre had been operating reasonably normally. The use of video/telephone appointments was considered to have been successful. As well as a Covid-19 precaution facility it was considered a way of triaging patients before it was considered necessary for them to have a face-to-face appointment. The matter of getting contact with patients who were not contacting the medical centre was under review. It was considered that there was a well developed successful Covid-19 vaccination scheme within the Primary Care Network.
5.	Northfield On-line	The increased number of telephone calls during the recent Covid-19 pandemic was noted. It was reported that there will be a move to testing out the booking of practice nursing appointments on-line.
6.	Northfield and operation under Covid-19 restrictions	The Moderna Covid-19 vaccine was coming on-line.
7.	NHS/DC/CCG Initiatives	The primary care recovery plan mentioned in minute 4. was noted.
8.	Flu Vaccinations	Both Flu and Covid-19 vaccinations were progressing satisfactorily.
9.	PPG Initiatives, including patients comments and suggestions	Action had been taken on the seating in the waiting area, as suggested at an earlier PPG meeting. The unsatisfactory chairs had been replaced by banks of plastic seating. These were much easier to keep clean, although there had been a couple of comments that these were a little low. It was reported that the car park bay lines could do with remarking. The small lip/step on the fire exit into the car park was noted, but this had only been used as a non-emergency exit during flu vaccinations.
10.	Surgery Issues and Staffing News	It was reported that Elaine Monk had left NMC. There is a new receptionist, Laura Coleman. Also, there is a locum phlebotomist Gita Rav.
11.	A.O.B.	Marian Broomhead thanked the surgery for their excellent work and care

		following her husband's stroke in September 2020. The assistance from the reception team had been most helpful
12.	Date of Next Meeting	The next meeting will be on Wednesday 21 st July 2021, 12.00 noon, by Zoom (to be confirmed). There being no further business the meeting closed at 12.40 pm.

PPG Minutes 210421_v2
Mike Howkins