

NORTHFIELD MEDICAL CENTRE (NMC)
PATIENT PARTICIPATION GROUP MEETING
Monday 23rd January 2023, 5.00 pm, at NMC

In attendance:

Marian Broomhead (MB) – Chair, Mike Howkins (MH) – Secretary, Jenny Quilter (JQ), Jean Voller (JV), Joy Franklin (JoyF) and Dr Sabina Badiani (SB)

ITEMS		
1.	Apologies	Apologies for absence were received from Jackie Collington (JC) and Jen Fielding (JenF).
2.	Introductions	None necessary.
3.	Notification of items of A.O.B.	NHS 111 Service – appointments for advice etc can be booked via NMC.
4.	Review of minutes of previous meeting held on Monday 7th November 2022	The minutes were agreed. NMC had agreed that Jean Voller's (JV) document could be made available as an excellent résumé of what is available at NMC. It could be put on the NMC web site and possible made available in paper format. It had been decided not to follow up the Health Plus project, although it was not a bad idea, it was rather time and resource consuming for those being taught to offer the training to patients.
5.	PPG Locality and Similar Meetings (any attendees)	PPG Locality Meeting – Marian Broomhead (MB) reported that she would be attending the next on-line meeting. The on-line format was considered useful as it removed the need for participants having to travel a distant to take part, although it was a shame to miss face-to-face contact and networking opportunities.
6.	Northfield On-line	Patient Records Availability – There had been a national delay in the full implementation of the availability of prospective electronic patient records. There were problems with the safety of declaration of information. Information of detailed coded records was available for those registered online with NMC.
7.	Northfield and operation under Covid-19 restrictions	Calls for appointments were all being triaged, this is to ensure the patient sees the clinician most appropriate for their medical needs. For meetings with patients circumstances were almost back to normal, but with a little bit of variability for different cases.
8.	NHS/DC/CCG Initiatives	There were a large number of NHS campaigns, often running in parallel and difficult to isolate the ones to follow up, unless it was following an evident national initiative. There would soon be a campaign on cervical cancer testing.
9.	Flu Vaccinations and Covid Boosters	NMC is still carrying out an end of season flu and Covid booster campaigns. A large number of vaccinations had been carried out during the season's campaign. It was considered a most effective and well organised campaign at NMC. The local practice network had the top performance for flu vaccinations, with NMC having the top performance within the local network. There was also a campaign to encourage patients to have shingles and pneumonia vaccinations, which had been working well.
10.	PPG Initiatives, including patient comments and suggestions	It was noted that there were still no paper slips for patients to submit comments, as there might be a hygiene/infection possibilities. PPG communications with patients was considered good. The issue of NMC parking was discussed. Because of increased staffing levels it had been necessary to commit an area in the nominally patient parking area to staff parking. The possibility of 'doing a deal' with Blaby District Council for some sort of staff parking in the Enderby Road car park had not

		been very fruitful. Mike Howkins (MH) and Marian Broomhead (MB) to talk to their local councillor contacts.
11.	Surgery Issues and Staffing News	There had been no new staff since the end of November 2022. The staff parking area was full and the use of the nominal patient parking area was considered an unfortunate necessity.
12.	This meeting's medical question	What is the average volume of blood in the human body? – for a typical adult it is 5 litres (or 9 pints, if you have not gone metric!)
13	A.O.B.	All issues covered on the agenda.
14.	Date of Next Meeting	It was agreed that the next PPG meeting will be held on Monday 27 th March 2023, at 5.00 pm, at NMC. There being no further business the meeting closed at 5.50 pm.

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Mike Howkins