

**NORTHFIELD MEDICAL CENTRE (NMC)
PATIENT PARTICIPATION GROUP (PPG) MEETING
Monday 9th September 2024, 5.00 pm, at NMC**

In attendance:

Jean Voller (JV) – Chair, Mike Howkins (MH) – Secretary, Jen Quilter (JQ), Jackie Collington (JC), Lyn Fox (LF), Joy Franklin (JF), Bill Stevens (BS), Dr Sabina Badiani (SB) and Rachel Webb (RW).

Jean Voller welcomed PPG members to the meeting.

ITEMS		
1.	Apologies	Apologies were received from Marian Broomhead and Ian Sykes.
2.	Welcome of new members.	There were no new members.
3.	Notification of items of A.O.B.	Bill Stevens commented that there was no longer a tick box of the new style paper repeat prescription request. To consider survey results and possibilities. All other matters were on the agenda.
4.	Review of minutes of previous meeting held on Monday 9th September 2024	The minutes of this meeting were agreed as correct. There will be a VISTA Open Day on Friday 27 th September 2024, at VISTA HQ, New Walk, Leicester. To review the situation concerning a PPG newsletter at the next PPG meeting, as mentioned in item 9. We should make this an agenda items at the next PPG meeting.
5.	PPG Locality and Similar Meetings (any attendees)	PPG Locality Meeting – It was noted that these were often group PPG meetings, which could be convenient for networking. Some meetings were virtual, but face-to-face daytime meetings could be difficult for some people to attend.
6.	Northfield On-line	Patients are encouraged to use the NHS App. JC commented that she had a most useful consultative virtual session. BS had a good consultative experience via email
7.	NHS/DC/CCG Initiatives	There are a large variety of initiatives taking place, which can be found on the NHS website. These can seen via the link:- https://www.nhsemployers.org/events/calendar-national-campaigns One can see that one would have to be selective in taking up issues. The Covid, Flu and SRV vaccines are being promoted.
8.	Flu and Covid boosters, plus SRV vaccines	Invitations and appointment bookings for the Autumn booster and vaccination campaigns are underway. Flu & Covid appointments begin on 3/10/24 (as per NHSE instruction). Joint Flu and Covid boosters are encouraged, although separate booster appointments are available. The RSV vaccine (Respiratory Syncytial Virus) is a new vaccination recommended for 75-79 year olds and pregnant women (from 28 weeks). Appointments commenced on 1/9/24.
9.	PPG Initiatives, including patient comments, suggestions and increasing complaints	RW had devised a set of questions, which included replies via a virtual link to a spreadsheet. This could be accessed by a scanable barcode. To email the questions to JQ for consideration by NMC for actioning. The PPG needs to push forward with proactive ideas, maybe via a Facebook group. We need to look at promotion of issues. Maybe a few talks on key topics would be useful. Linking between patients and NMC would be useful. To work towards a newsletter and suggest topics at the next PPG meeting.

		To discuss what to do for the next HealthFest. Maybe a PPG stall?
10.	Surgery Issues and Staffing News	NMC is busy with the RSV vaccinations and preparing for the Covid/Flu vaccinations. JV is attending a meeting on making facilities available/convenient for sight impaired patients.
11.	A.O.B., including this meetings question	All A.O.B. issues dealt with at the relevant place on the agenda. This meeting's question: Which is the longest bone in the body? This is the femur or thigh bone. It is also the heaviest and strongest. It supports important muscles, tendons and ligaments, together with parts of the circulatory system.
12.	Date of Next Meeting	It was agreed that the next PPG meeting will be held on Monday 11 th November 2024, at 5.00 pm, at NMC. There being no further business the meeting closed at 6.00 pm.

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Mike Howkins