

Practice Values

Quality

Keep Skills up to date

Go the extra mile / enabling / know your boundaries / role / remit

Learning from mistakes

Be polite / courteous / kind to one another

Improvement / Learning / developing

Appropriate Prioritisation / efficiency

Excellent Clinical Care

Sharing Excellence

Engagement with personal & professional development

Integrity

Treat others as you would like to be treated

Consistency

Sort out issues with one another

Avoid Gossip

Be honest about mistakes

Respect Confidentiality

Be open about your limitations

Honesty / Transparency / Being real

Fairness / Honourable

Respect

Honouring one another

Building & Maintaining Trust

Culture of Openness

Listen to one another

Greet each other warmly

Assume the best of one another

Treat others as you would like to be treated

Loyalty & Engagement

Empowering to be the best we can be

Compassion

Putting yourself in others shoes

Assisting patients – booking appts / finding services / POD etc

Greet each other warmly

Non-Judgmental

See the whole picture / beyond the obvious

Willing to give up time for others

Justice & Mercy

Empathy / Kindness

Serving one another