

Receiving a booking link via Text – how to book the appointment

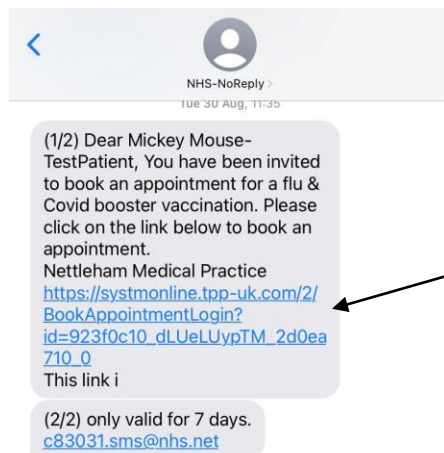
The practice is now able to send out unique URL booking links to patients via text message enabling patients to book the requested appointment themselves without the need to contact the practice. The types of invites that are being sent are for blood tests, flu & covid vaccinations, pneumococcal vaccinations, shingles vaccinations and NHS Health Checks.

The practice is receiving a lot of telephone calls asking if the text is a scam, asking us to confirm that they have successfully booked the appointment and from patients who are struggling to book an appointment. The following explains how to use the link to book an appointment.

Things to remember:

- The link is unique to you and only you so can't be used by another patient.
- The link is valid for 7 days only
- It may come as 1 or 2 text messages

The text invite will look like this:



Click on the link which will take you to the booking screens

The following screen will then appear:

Nettleham Medical Practice

Appointment invitation service

Bloods and BP

Please confirm your date of birth

Date of birth

Sep 2022

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Enter Date of birth by selecting the year option first, followed by month and then the date.

Once the date of birth has been submitted, the possible appointments screen will show:



Available Sessions

Period: 07/09/2022 - 21/09/2022
 Location: All sites
 Session Type: All types
 Clinician: All clinicians
 Show

You can change the date range, location and clinician by clicking on these sections

Cherry Willingham

Date	From	To	Clinician	Session Type	
Tue 13 Sep 2022	08:50	09:45	Ms Victoria Swaile	HCA Clinic	View
Wed 14 Sep 2022	08:30	09:55	Miss Bernadette Hughes (Female)	HCA Clinic	View
Thu 15 Sep 2022	08:40	11:45	Mrs Hannah Wright (Female)	Bloods/BP/ECG	View
Fri 16 Sep 2022	08:30	09:55	Ms Victoria Swaile	HCA Clinic	View
Mon 19 Sep 2022	08:30	09:55	Miss Bernadette Hughes (Female)	HCA Clinic	View
Tue 20 Sep 2022	08:30	09:55	Ms Victoria Swaile	HCA Clinic	View

Next select the date that you wish to book the appointment by clicking on the view option

Once you have selected the date, the available times for that day will show:

Available Appointments

This is a list of available appointment times. Choose a time for your appointment and click Book.

Session with Ms Victoria Swaile
Location: Cherry Willingham
Tuesday 13 Sep 2022

Slot Type	From	To	
Bloods/BP/ECG (10m)	08:50	09:00	Book
Bloods/BP/ECG (10m)	09:00	09:10	Book
Bloods/BP/ECG (10m)	09:15	09:25	Book
Bloods/BP/ECG (10m)	09:25	09:35	Book
Bloods/BP/ECG (10m)	09:35	09:45	Book

Select the time you wish to book, click book and then a summary of the appointment will show.

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Click book appointment to confirm the booking.

Book Appointment

Click Book Appointment to confirm this appointment

Date: 13 Sep 2022
 Day: Tuesday
 Time: 08:50
 Duration (minutes): 10
 Clinician: Ms Victoria Swaile
 Appointment Type: Bloods/BP/ECG
 Location: Cherry Willingham (The Parade, Cherry Willingham, Lincoln L

[Book Appointment](#)

Once clicked, the following confirmation will show

Book Appointment

Appointment Booking Confirmed

Date: 13 Sep 2022
 Day: Tuesday
 Start Time: 09:00
 Duration (minutes): 10
 Clinician: Ms Victoria Swaile
 Appointment Type: Bloods/BP/ECG
 Location: Cherry Willingham (The Parade, Cherry Willingham, Lin

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When you log in again using this link, you will see a reminder of your appointment